



**Birmingham and Solihull
Mental Health**
NHS Foundation Trust

OLEASTER CENTRE
6 Mindelsohn Crescent
Edgbaston
B15 2SY

Tel 021 301 2200

Date: 23 March 2020

Dear Relative/Carer/Friend

It is with regret that following scientific and medical advice from government that we have had to review our visiting policy. To keep our patients, staff and the public safe we will need to suspend all visiting to the wards from today. This will be reviewed regularly and as soon as we are informed that it is safe to do so, face to face visiting will be restored.

We will be looking at all alternatives to ensure that you are still able to converse with your loved one in terms of technology and telephone communication.

We will allocate a member of the team to make contact with family and carers on a daily basis to keep you up to date on their well-being. This will be done at a specific time to ensure the smooth running of the ward.

We understand that this decision will be really difficult for you and your loved one and we really appreciate your support at this difficult time. We will be guided by expert advice and we will keep you fully informed.

Yours sincerely

Martin Luke
Associate Director Acute & Urgent Care

Kerry Webb
Clinical Director for Acute Services

Chair: Sue Davis, CBE | Chief Executive: Roísín Fallon-Williams

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