



**Birmingham and Solihull
Mental Health
NHS Foundation Trust**

Date: 23 March 2020

JUNIPER CENTRE
Moseley Hall Hospital
Alcester Road
Birmingham
B13 8AQ

(Postcode for Satellite Navigation: B13 8JL)

Tel: 0121 301 5838
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Dear Relative/Carer/Friend

It is with regret that following scientific and medical advice from government that we have had to review our visiting policy. To keep our patients, staff and the public safe we will need to suspend all visiting to the wards from today. This will be reviewed regularly and as soon as we are informed that it is safe to do so, face to face visiting will be restored.

We will be looking at all alternatives to ensure that you are still able to converse with your loved one in terms of technology and telephone communication.

We will allocate a member of the team to make contact with family and carers on a daily basis to keep you up to date on their well-being. This will be done at a specific time to ensure the smooth running of the ward.

We would be so grateful if you could support us by continuing to launder your relative's clothes on a weekly basis. We will identify a pick up/drop off point outside the ward environment.

We understand that this decision will be really difficult for you and your loved one and we really appreciate your support at this difficult time. We will be guided by expert advice and we will keep you fully informed.

Yours sincerely

DEREK TOBIN
ASSOCIATE DIRECTOR FOR OPERATIONS

DR. FAROOQ KHAN
CLINICAL DIRECTOR

Chair: Sue Davis, CBE | Chief Executive: Roisin Fallon-Williams

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