

## FOI60 Response

### Request

I would like to request the following information:

1. Does your Trust have teams/departments that handle any of the following: Application/Software Development, Websites, Technical innovation? Yes/No, If Yes please name these teams/departments:
1. How many members are in these teams/departments? And what roles are the teams/departments made up of?
2. What technologies do the teams/departments use? For example: HTML5, C#, SQL, .NET Core 2.0
3. Are the developments of the teams/departments open source? Yes/No, If Yes, please give any details you may be able to disclose regarding this.
4. What software methodology do the teams/departments use?
5. Do the teams/departments develop front facing service user websites/apps? Yes/No, If Yes, please give any details you may be able to disclose regarding this.
6. Do the teams/departments work with clinical staff to formulate any innovative ideas they may have? Yes/No, If Yes, please give any details you may be able to disclose regarding this.
7. Have the teams/departments ever gone for external tenders for healthcare system developments? Yes/No, If Yes, please give any details you may be able to disclose regarding this.
8. Have the teams/departments ever done developments for other trusts/external entities? Yes/No, If Yes, please give any details you may be able to disclose regarding this.
9. Have the teams/departments ever sold a development it has produced commercially? Yes/No, If Yes, please give any details you may be able to disclose regarding this.
10. Have the teams/departments ever attempted to secure an innovation grant? Yes/No If Yes, please give any details you may be able to disclose regarding this.
11. Were the teams/departments used during the COVID-19 crisis? Yes/No If Yes, please give any details you may be able to disclose regarding this. If No, why wasn't it used?
12. Does your service provide mental health services? Yes/No If Yes, have the teams/departments been involved in developing these digitally/online?
13. Do the teams/departments feel they have good visibility within the Trust regarding the services they can offer? Yes/No, please give any details you may be able to disclose regarding this.

## **Response**

- 1. Does your Trust have teams/departments that handle any of the following: Application/Software Development, Websites, Technical innovation? Yes/No, If Yes please name these teams/departments:**

The Trust has an ICT System Development Team that manages Application/Software Development, Websites, Technical innovation.

- 2. How many members are in these teams/departments? And what roles are the teams/departments made up of?**

There are 5 staff members within the ICT System Development Team and their roles are within application development and system integration.

- 3. What technologies do the teams/departments use? For example: HTML5, C#, SQL, .NET Core 2.0**

The ICT System Development Team uses Microsoft technology stack and Intersystem technology stack.

- 4. Are the developments of the teams/departments open source? Yes/No, If Yes, please give any details you may be able to disclose regarding this.**

The software produced is not available under an open source license, however for the purpose of learning the software is available to other NHS organisations.

- 5. What software methodology do the teams/departments use?**

The Software that is used is ITIL, AGILE and PRINCE2.

- 6. Do the teams/departments develop front facing service user websites/apps? Yes/No, If Yes, please give any details you may be able to disclose regarding this.**

The ICT System Development Team does not develop front facing service user websites/apps.

- 7. Do the teams/departments work with clinical staff to formulate any innovative ideas they may have? Yes/No, If Yes, please give any details you may be able to disclose regarding this.**

The ICT System Development Team incorporates clinical staff's suggestions to formulate innovative ideas. For example, clinical staff's suggestions were included in the development of the Trust's Inpatient Portal. All projects in the Trust have a clinical lead embedded in the project.

- 8. Have the teams/departments ever gone for external tenders for healthcare system developments? Yes/No, If Yes, please give any details you may be able to disclose regarding this.**

The ICT System Development Team have not applied for an external tender in relation to healthcare system development.

- 9. Have the teams/departments ever done developments for other trusts/external entities? Yes/No, If Yes, please give any details you may be able to disclose regarding this.**

The ICT System Development Team have not provided developments for other Trusts/external entities.

- 10. Have the teams/departments ever sold a development it has produced commercially? Yes/No, If Yes, please give any details you may be able to disclose regarding this.**

The ICT System Development Team have not sold a development it has produced commercially.

- 11. Have the teams/departments ever attempted to secure an innovation grant? Yes/No If Yes, please give any details you may be able to disclose regarding this.**

The Trust is unable to provide further information, this is because the information is not captured within our system.

- 12. Were the teams/departments used during the COVID-19 crisis? Yes/No If Yes, please give any details you may be able to disclose regarding this. If No, why wasn't it used?**

The ICT System Development Team is assisting the Trust through the Covid-19 crisis. An example of this would be the development of an application which enables Trust staff members to self-record Covid-19 related status.

- 13. Does your service provide mental health services? Yes/No If Yes, have the teams/departments been involved in developing these digitally/online?**

Birmingham and Solihull Mental Health Foundation Trust explicitly provide mental health services.

The ICT System Development Team have aided with the provision of mental health services.

- 14. Do the teams/departments feel they have good visibility within the Trust regarding the services they can offer? Yes/No, please give any details you may be able to disclose regarding this.**

The ICT System Development Team have good visibility of the services they can offer within the Trust and the team continuously strive to improve where needed.