

FOI137 Response

Request

Dear FOI team at Birmingham and Solihull Mental Health NHS Foundation Trust,

We have the following information about your trust's digital dictation system status.

- System type - Digital dictation
- Supplier name - BigHand
- System name - BigHand
- Date installed - 2017-01-01
- Contract expiration - 2020-12-31

Can you confirm if the digital dictation information above is still correct? If applicable, what is the current contract expiration date with your supplier?

If there has been a system replacement, or a new system implementation, please can you let us know the new supplier and system name? Also, when was the new system installed and when will the current contract expire?

If applicable,

- Can you let us know who supplies your digital dictation hardware devices?
- How many digital dictation devices does your trust have?
- when was the procurement date of the digital dictation devices?

Response

The information you have quoted for the Trust's digital dictation system, BigHand is accurate.

There has not been a system replacement or a new system implemented for a digital dictation system and the contract expiration date for BigHand is 31/12/2020.

The digital dictation hardware devices are purchased from BigHand to ensure compatibility with the BigHand system that is used by the Trust. However, a small number of the handheld Philips standalone units are also used.

The Trust has obtained 300 BigHand devices (Olympus DR-2100) and 20 Philips devices and they were procured across the period of 2017, 2019 and 2020.