

FOI263 Response

1. Current Lines/Voice Services (Analogue, ISDN VOIP, SIP etc) Provider- Please can you provide me with the name of the supplier for the contract.

Current lines/ Voice service providers are:

- Virgin Media
- Chess Telecoms
- Gamma Telecoms

2. Fixed Line- Contract Renewal Date- please provide day, month, and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers.

SIP contract procured on 21/09/2020 for 3 years with Virgin Media.

Analogue contracts procured on 21/09/2020 for 3 years with 2 company's: Chess and Gamma.

Please note that Chess was the main supplier of Trust Openreach (BT) services (fixed line and Broadband) until 2019.

Gamma are now the supplier of these services under an CCS framework and services previously obtained with Chess are currently being transition to Gamma.

3. Fixed Line- Contract Duration- the number of years the contract is for each provider.

All fixed line service has a 3-year contract period.

4. Type of Lines- Please can you split the type of lines per each supplier? PSTN, Analogue, SIP

240 sip channels on 2 SIP trunks Virgin Media.

125 analogue lines with Gamma.

50 analogue lines with Chess.

5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

Please refer to response in question 4.

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?

SIP Channels Free minutes on virgin media contract.

Please note that Analogue line do not have a call package.

7. Minutes/Landline Contract Renewal Date- please provide day, month, and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract.

Landline contract are with Chess, and Gamma. Both are 3-year contract starting from 21/09/2020.

Please note that Chess was the main supplier of Trust Openreach (BT) services (fixed line and Broadband) until 2019.

Gamma are now the supplier of these services under an CCS framework and services previously obtained with Chess are currently being transition to Gamma.

8. Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable.

Monthly average spend with Chess £73.

Monthly average spend with Gamma £132.

9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.

Please refer to response in question 2.

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

3100 internal extensions.

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?

Broadband is provided by 2 providers, Chess and Gamma.

Please note that Chess was the main supplier of Trust Openreach (BT) services (fixed line and Broadband) until 2019.

Gamma are now the supplier of these services under an CCS framework and services previously obtained with Chess are currently being transition to Gamma.

12. Fixed Broadband Renewal Date- please provide day, month, and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers.

The Fixed broadband renewal date is 20/09/2023 (On a 3-year term from start of contract).

13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

The Trust is unable to provide a response to this query as the requested data has not been captured within our system.

14. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?

The WAN Provider is Virgin Media.

15. WAN Contract Renewal Date- please provide day, month, and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers.

The WAN Contract Renewal Date with Virgin Media is 20/09/2023.

16. Contract Description: Please can you provide me with a brief description of the contract.

Payment for SIP rental of 240 channels on a Flat rate tariff.

17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.

The number of Trust sites WAN covers is 45 Sites.

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

The average WAN annual spend is £385,000.

19. For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.

Contracts were procured via West Midlands PSN2

20. Internal Contact: please can you send me their full contact details including contact number and email and job title for all the contracts above.

All contracts are managed by the Procurement Team.

The Procurement Team's contact details are: bsmhft.trustprocurement@nhs.net