

FOI283 Response

Request

I am writing to you under the Freedom of Information Act 2000 to request the following information please, regarding your current contractual and supply chain arrangements for the following categories:

- Provision of online payment acceptance – e.g. online website payments or payment portals
- Provision of point-of-sale card/EPOS machines – e.g. as found in payment offices or reception areas.
- Provision of MOTO (Mail Order and Telephone Order) payment acceptance
- Provision of Direct Debit services
- Provision of over-the-counter payment services, e.g. as used to make payments in Post Office & Pay Point outlets (if relevant)
- Merchant Acquirer services

I would appreciate you providing the following for each of the above points, by completing the *attached spreadsheet*:

- Current supplier/s names
- Scope of current Contract
- Contract End Date
- Approximate date of your next sourcing/tender exercise
- Annual Value of the Contract
- Annual transaction volume & value, where known
- Contact details of the member(s) of Staff responsible for payment collection.

Response

The Trust is unable to fulfil your request this is because merchant services are provided by the NHS agreement with the Government Banking Services and we do not hold the contract /agreement.