

FOI 020/2022 Request

1.

Does your organisation currently use Robotic Process Automation (RPA)/Intelligent Automation technology?

Yes

If no:

2. Are you intending on exploring the possible implementation of RPA technology in 22/23?

N/A

3. Who would be the best point of contact within the organisation to discuss Robotic

N/A

4. Process Automation with, and what are their contact details?

N/A

5. Which EPR does your organisation use?

N/A

6. Which PAS does your organisation use?

N/A

7. Which patient communication (appointment management tool) does your trust use?

N/A

If yes:

8. Which RPA technology provider does your organisation currently use?

Medication Management Robotics

Selenium WebDriver

Microsoft Power Platform

Azure Bot services

9. Who is the project managing the RPA programme within your Trust, and what are their contact details?

The Trust is unable to provide a response to this query.

This is because we do not routinely release staff members personal information for those under a band 8c role.

The Trust therefore, rely on exemption Section 40 of the Freedom of Information Act 2000 to deny this aspect of your request.

10. How many licenses are in place under your current contract?

Medication Management Robotics - 1

Selenium WebDriver – Open source

Azure Bot services – licensed with Microsoft 365

Microsoft Power Platform – 6000 as part of Microsoft 365

11. What is the current annual spend with your supplier for RPA – split between licence costs and professional services?

£7920.00 – professional services, no license costs

Selenium WebDriver - Open source no specific cost

Microsoft Power Platform - part of Microsoft 365 so there are no specific cost

Azure Bot services - part of Microsoft 365 so there are no specific cost

12. How many processes have you got live?

N/A

13. What is the contract start date?

Professional services – annual recurring contract

Selenium WebDriver - Open source no specific contract

Microsoft Power Platform - part of Microsoft 365 so there are no specific contract.

Azure Bot services - part of Microsoft 365 so there are no specific contract.

14. What is the contract end date?

N/A

15. Which EPR does your organisation use?

The Trust uses Rio as its electronic patient records/ patient administration system.

16. Which PAS does your organisation use?

Please refer to the response above.

17. Which patient communication (appointment management tool) does your trust use?

The Trust does not use an appointment management tool.