

## **FOI 043/2022 Response**

**All Trusts must have major incident and business continuity plans. Emergency Preparedness, Resilience and Response (EPRR) is the area it usually comes under. If any business continuity issues occur, I am trying to find out if any software is used to notify the relevant people (or is it just switchboard that calls people)**

**1. Do you use a mass notification system or emergency planning software for major incidents (within EPRR)? This also includes pager systems for notifying employees when a major incident occurs.**

**If yes, please answer the following questions:**

**a. What company provides the service?**

**b. Please confirm the value of the initial project and value of annual support/maintenance services (in £)?**

**c. When is the contract renewal date?**

For mass notification system: NHSMail system, centrally procured and funded, no cost to the organisation

For major incident or outage: Cireson Ticker, no contract and no cost to the organisation.

**2. Who is the EPRR manager within the Trust?**

The Trust does not routinely release staff members information for those under a band 8c role.

The Trust therefore, rely on exemption Section 40 of the Freedom of Information Act 2000 to deny this aspect of your request.

**3. Who is the Emergency Accountable Office within the Trust?**

Vanessa Devlin.