

FOI 048/2022 Response

Telephony System

1. What is your current telephony system?

Open Scape

2. How many users of the telephony system?

Circa 3000

3. When is the contract up for renewal?

1st April 2023

4. Are you considering Microsoft Teams Voice?

Yes

5. The name of the person responsible for this contract?

The Trust does not routinely release staff members information for those under a band 8c Role.

The Trust therefore, rely on exemption Section 40 of the freedom of information request to deny this aspect of your request.

6. The email address of the primary contact for this contract?

The Trust does not routinely release staff members information for those under a band 8c Role.

The Trust therefore, rely on exemption Section 40 of the freedom of information request to deny this aspect of your request.

Mobile phones

1. Who is your current mobile phone provider?

EE and Vodafone

2. How many mobile connections?

Circa 2200

3. When is the contract up for renewal?

Various dates, as new contracts are taken out on a 3-year basis per connection and the Trust has Data Bundles with EE which have no end dates.

The name of the person responsible for this contract?

The Trust does not routinely release staff members information for those under a band 8c Role.

The Trust therefore, rely on exemption Section 40 of the freedom of information request to deny this aspect of your request.

6. The email address of the primary contact for this contract?

The Trust does not routinely release staff members information for those under a band 8c Role.

The Trust therefore, rely on exemption Section 40 of the freedom of information request to deny this aspect of your request.

Procurement

1. Do you procure through the Networks Services 2 framework?

No, the telephony services are procured via telephone service 3 framework.

2. Do you Direct Award?

Yes.