

**DEAF RECOVERY PACKAGE  
SPECIALISED COMMISSIONING MENTAL HEALTH  
(NOT MANDATORY)**

<b>Indicator number</b>	MH3 (Service specification reference: CO4)
<b>Indicator name</b>	Deaf Recovery Package
<b>Indicator weighting</b> <b>(% of CQUIN scheme available)</b>	<commissioner to complete>
<b>Description of indicator</b>	<p>This CQUIN will span two years to develop a Deaf Recovery package in Year 1 and implement the package with service users in Year 2. There is not an option to complete one year only. It is a requirement that services will commit to two years</p> <p>Year 1: Developmental CQUIN. Services will develop and pilot a single Deaf recovery and outcome based approach to the care pathway</p> <p>Year 2: Implementation of Deaf Recovery package within all specialised Deaf Mental Health Services. This will include demonstrating recovery orientated practice in identifying, planning and achieving goals and outcomes with deaf mental health service users. As with other standardised packages this tool will also allow staff to assess and measure the effectiveness of the specialist services they deliver.</p>
<b>Numerator</b>	<p>The first five quarters and the last quarter are qualitative.</p> <p>This numerator only applies to Year 2 Quarters 2&amp;3.</p> <p>Year 2 Quarters 2 &amp; 3 Number of Deaf service users (in Deaf service) utilising the package</p>
<b>Denominator</b>	<p>The first five quarters and the last quarter are qualitative.</p> <p>This denominator only applies to Year 2 Quarters 2&amp;3.</p> <p>Year 2 quarter 2 &amp; 3 Numbers of Deaf service users in Deaf services</p>
<b>Rationale for inclusion</b>	Deaf service users have found standardised packages hard to access due to a reliance on English – not the first language of many British Sign Language users - and because mainstream Recovery packages do not always capture the lived experience of culturally deaf people. This two year developmental CQUIN allows Deaf professionals

	and service users to take the lead in developing a recovery framework and engage deaf service users in a meaningful and collaborative recovery.
<b>Data source</b>	Provider
<b>Frequency of data collection</b>	Quarterly
<b>Organisation responsible for data collection</b>	Provider
<b>Frequency of reporting to Commissioner</b>	Quarterly
<b>Baseline period/date</b>	Not applicable
<b>Baseline value</b>	Not applicable
<b>Final indicator period/date (on which payment is based)</b>	Quarter 4 2015/16
<b>Final indicator value (payment threshold)</b>	Not applicable
<b>Rules for calculation of payment due at final indicator period/date (including evidence to be supplied to Commissioner)</b>	Provider to demonstrate to commissioner that payment milestones has been met
<b>Final indicator reporting date</b>	Quarter 4 2015/16
<b>Are there rules for any agreed in-year milestones that result in payment</b>	Yes – see below
<b>Are there any rules for partial achievement of the indicator at the final indicator period/date?</b>	No

## Milestones

Date/period milestone relates to	Rules for achievement of milestones (including evidence to be supplied to commissioner)	Date milestone to be reported	Milestone weighting (% of CQUIN scheme available)
Quarter 1	<ul style="list-style-type: none"> <li>- Provider to participate in a national meeting to agree local strategies / consultation around scoping Deaf Recovery</li> <li>- (Deaf-led meetings where possible)</li> <li>- Deaf Recovery forum set up</li> <li>- Each Service to identify a Deaf service user who will lead on Deaf Recovery.</li> </ul>	30 June 2015	<commissioner to complete>
Quarter 2	<ul style="list-style-type: none"> <li>- Review 'event' within each service around Recovery packages and Deaf cultural perspectives</li> <li>- The Service's Deaf Recovery Forum decides on core components of Deaf Recovery Package.</li> <li>- The Service participates in a national meeting to draft Deaf Recovery package.</li> </ul>	30 September 2015	<commissioner to complete>
Quarter 3	<ul style="list-style-type: none"> <li>- Service pilots the Deaf Recovery Package and shares findings.</li> </ul>	31 December 2015	<commissioner to complete>
Quarter 4	<ul style="list-style-type: none"> <li>- Services participate in a national meeting in which final changes are made to the Deaf Recovery package.</li> </ul>	31 March 2016	<commissioner to complete>

## Year 2 Milestones for information

Quarter	Process Criteria
Q1 2016/17	<ul style="list-style-type: none"> <li>- Staff and service user training in understanding and implementing an adapted Deaf Recovery package. Ideally this training will be led by a Deaf service user.</li> </ul>
Q2 2016/17	<ul style="list-style-type: none"> <li>- 30-40% of service users using the Deaf service are following the Deaf Recovery package. Early Indicators (outcome)</li> </ul>
Q3 2016/17	<ul style="list-style-type: none"> <li>- 100% of Service users using the Deaf Service are utilising the Deaf Recovery package.</li> </ul>