

FOI 0116/2021 Response

Request

Dear Sir/Madam

Under the Freedom of Information Act, can you please provide the following information. If no IT solution is used for a specific process, please confirm if this process is paper-based or managed on a spreadsheet.

1. What IT solution does the trust use to visualise inpatient status? e.g. at which point they are on their patient journey
2. What IT solution does the trust use to manage bed occupancy?
3. What IT solution does the trust use to manage demand and capacity for:
 - Unplanned care
 - Planned/Elective care
4. What IT solution does the trust use for real-time ward and bed management?
5. What IT solution does the trust use for PT pathway management?
6. What IT solution does the trust use for Discharge Planning?
7. What IT solution does the trust use to provide Multi-Disciplinary Team views?
8. What IT solution does the trust use to manage patients from outside the region?
9. Does the trust use a single Dashboard/CommandCentre solution to manage patient placement?
 - If so, what is the name of the solution?
10. What IT solution does the trust use for Clinical Noting?
11. What IT solution does the trust use for Handovers?
12. What IT solution does the trust use for recurring task management?
13. What IT solution does the trust use for domestic services?
14. What/Which IT solutions does the trust use for task list management?
15. What IT solution does the trust use for referral, leave and bed management?
16. What IT solution does the trust use for Community team planning?
17. Does the trust provide data to, and can access a regional command centre/dashboard?
18. Does the trust have the ability to share and receive input from neighbouring Community trusts and Social services?
19. Which provider, if any, does the trust use for Hospital@Home services? e.g. repatriation of patients to their home

Response

1. **What IT solution does the trust use to visualise inpatient status? e.g. at which point they are on their patient journey**

Servelec Rio

2. **What IT solution does the trust use to manage bed occupancy?**

Servelec Rio

3. **What IT solution does the trust use to manage demand and capacity for:**

- **Unplanned care**
- **Planned/Elective care**

There is no specific system in place.

4. **What IT solution does the trust use for real-time ward and bed management?**

Servelec Rio

5. **What IT solution does the trust use for PT pathway management?**

N/A

6. **What IT solution does the trust use for Discharge Planning?**

Servelec Rio

7. **What IT solution does the trust use to provide Multi-Disciplinary Team views?**

Servelec Rio

8. **What IT solution does the trust use to manage patients from outside the region?**

Servelec Rio

9. **Does the trust use a single Dashboard/CommandCentre solution to manage patient placement?**

- **If so, what is the name of the solution?**

No

10. What IT solution does the trust use for Clinical Noting?

Servelec Rio

11. What IT solution does the trust use for Handovers?

Servelec Rio

12. What IT solution does the trust use for recurring task management?

Self-developed 'digital ward' system for inpatient nursing tasks

13. What IT solution does the trust use for domestic services?

No specific system in place

14. What/Which IT solutions does the trust use for task list management?

No specific system in place

15. What IT solution does the trust use for referral, leave and bed management?

Servelec Rio

16. What IT solution does the trust use for Community team planning?

N/A

Please note that the Trust explicitly provides mental health services.

17. Does the trust provide data to, and can access a regional command centre/dashboard?

Data provided to regional shared care record

18. Does the trust have the ability to share and receive input from neighbouring Community trusts and Social services?

Please refer to the response in question 17.

19. Which provider, if any, does the trust use for Hospital@Home services? e.g. repatriation of patients to their home

None