

FOI 0174/2021 Response

1. What ERP system does your organisation currently use (e.g., SAP / Oracle / Sage)?

The Trust use Integra (Capita Business Solutions).

2. What bacs software do you use (e.g., Bottomline PTX / Finastra / PayGate)?

As an NHS Body ALL banking arrangements are managed by GBS (Government Banking Services) and use standard bacs.

3. Do you use an NHS Shared Service Provider?

Yes -Only for Payroll Services.

4. Which NHS Shared Service Provider do you use?

NHS Shared Business Services (SBS) via the Steria Group.

5. How long is your current bacs/Shared Service solution contract for, when did it start and when is it due to expire (please include in addition any extensions viable in the contract)?

BACS contract end date: N/A.

Payroll contract end date: 2027.

6. When the current bacs/Shared Service software contract is due to finish would you (if not already) consider using another solution?

No, the contract will go through a tendering process

7. What is the value of the bacs/Shared Service software contract?

BACS N/A

Payroll-£325k

8. Are you undergoing/planning a financial transformation project? (e.g., New ERP/Bacs system)

No.

9. What is your annual revenue?

Please see annual report via <https://www.bsmhft.nhs.uk/about-us/trust-documents/annual-report/>

10. With whom does the organisation hold its primary bank account?

Please refer to the response provided in question 2.

11. What payments types does the organisation use? (e.g., Bacs (Direct Credit), Direct Debit, Faster Payments, etc.).

- Bacs (Direct Credit)
- Direct Debit
- Faster Payments.

12. What is the number of employees in the organisation?

The current head count for Trust staff members is 4119.

13. Who is the person responsible for the ERP system - please provide full name, title, and contact information (if possible)

The Trust is unable to provide the full name of the staff member responsible for the ERP system. This is because the requested data pertains to personal information which we do not routinely release for those under a band 8c role.

The Trust therefore, rely on exemption Section 40 of the Freedom of Information Act 2000, to deny this aspect of your request.

However, the Trust can confirm that the Head of Financial Services is responsible for the ERP system and can be contacted on 0121 301 1111.

14. Who is the person responsible for the Bacs software system - please provide full name, title, and contact information (if possible)

Please refer to the response provided in question 13.