

FOI 0197/2021 Response

Request

- 1) Has the Trust procured at any point a technology platform called Robotic Process Automation, also known as RPA? This is a new technology and therefore I am only asking the Trust to check its procurement and/or IT records as far back as 01/01/2016.**
- 2) If the Trust has procured RPA, have they calculated how many Full-Time Equivalent hours have been saved as a result of the automation doing administrative tasks, which were otherwise carried out by human members of staff working for the Trust?**

Response

The Trust's Pharmacy Team currently use a compliance aid robotic filing machine.

The robotic filling machine is complex, and its purpose is to fill compliance aids with individual tablets in accordance to the patient's prescription. This task was formerly completed manually taking approximately half an hour per set of four and currently with the compliance aid robotic filing machine, this is completed in approximately 15 minutes.

Please note that the calculation of full-time equivalent hours that have been saved as a direct result of using the compliance aid robotic filing machine cannot be provided. This is because the Trust's system has not captured this information.