

FOI 0275/2022 Response

1. How many staff do you employ?

Trust Headcount 4170

2. Do you have a critical care function?

****clarification Emergency services such as an A&E department and or an internal department that handles patients who's condition has escalated to the point that their life/wellbeing is seriously at risk**

*** Clarification: query applies to acute Trusts**

Please note that BSMHFT explicitly provide mental health services and do not provide physical healthcare services like an acute Trust.

With the above in mind, note that the Trust does not have an A&E department.

3. Are you actively involved in/contributing to ICS level initiatives?

Yes

4. How many desktop devices do you have in the Trust?

4482

5. What makes & models are most used?

Dell – Various models

6. What is your main web browser?

Microsoft Edge

7. How many trust mobile devices do you have? (phones/tablets)

3373

8. What are the main makes and models?

Nokia and Samsung

9. As a whole, does the Trust favour Apple or Android devices?

BSMHFT uses Android devices

*****Clarification the number of Apple and Android Devices owned by the Trust.**

Circa

3373 Android devices

10. Are employees encouraged to use their personal devices for work?

No

11. Do you use an MDM solution to manage devices?

Yes

12. Who is your Internet provider?

Virgin Media

13. Do you have any known Wifi dead zones?

Yes

14. Who is your cellular provider?

EE

15. Do you have known cellular coverage dead zones?

Yes

16. Do you use pagers/bleeps?

Yes

17. Who is your current pager/bleep service provider?

PageOne

18. Do you rely on commercial apps such as whatsapp to communicate internally?

No

19. Which commercial/external apps do you use?

Microsoft Teams

20. Do you use any of the following supplier's services: Careflow Connect, Hospify, Vocera, Ascom, Multitone, Netcall?

No

21. Do you use any software to manage tasks at night? If yes, what software do you use?
*****Clarification Looking after patients and completing any routine non-patient tasks during night shifts when there are depleted numbers of staff**

*** Clarification: query applies to acute Trusts**

N/A .

Please note that BSMHFT explicitly provide mental health services and do not provide physical health care like an acute Trust.

22. If not, how do you manage your tasks at night (word of mouth, whiteboard etc)?

*** Clarification: query applies to acute Trusts**

N/A .

Please note that BSMHFT explicitly provide mental health services and do not provide physical health care like an acute Trust.

23. Which roles are responsible for managing the workload at night?

*** Clarification: query applies to acute Trusts**

N/A .

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24. Which authentication protocol(s) do you use (ie. SAML, O Auth 2, OIDC)?

***Clarification: refers to cybersecurity protocols.**

The Trust does not use any protocol listed in cyber security.

25. What PAS/EPR system do you use?

Rio

26. Do you have APIs to integrate with the PAS/EPR?

*****clarification This is a technical term and stands for application programming interface. It's a standardised software intermediary that allows two software applications to talk to each other. Your technical departments will be very familiar with this term**

Yes

27. Do you use Business Intelligence software? If so, what?

Microsoft BI

28. Do you raise alerts/send emails triggered by data? If yes, please provide any examples you can.

***** Clarification For example if positive covid test results and sent to a business insight tool or other similar system that automatically triggers and email or other action to notify someone**

Microsoft Service Manager

29. Do you have other mechanisms to raise an alert/alarm other than a bleep? If yes, please specify examples

***** Clarification Any existing technology that raises alerts about test results, positive covid tests and so on.**

Radios, Personal Safety Alarms, Emails