

FOI030 Response

Request

Dear Sir/Madam,

I am writing to request information under the Freedom of Information Act 2000. In order to assist you with this request, I am outlining my enquiry as specifically as possible. Please could you provide the following information about the training offered by your Trust?

1. Do you offer Conflict Management training?
2. Do you offer Breakaway training?
3. Do you offer Physical Intervention training?
4. Do you offer Soft Restraint training?

And for each of the above, please specify the following:

- a) What is the average duration of these sessions?
- b) Are these sessions provided in-house, or are they contracted?
- c) Which model of training do you deliver for this (e.g. GSA, NFPS)?
- d) Which staff groups receive this training?
- e) How many staff are trained annually for this course?
- f) How much is charged per head for this course?

I would be interested in any information held by your organisation regarding my request. I understand that I do not have to specify particular files or documents, and that it is the departments responsibility to provide the information I require. If you need further information, please contact me via email.

I would be grateful if you could confirm in writing that you have received this request. I look forward to your response.

Response

1. Do you offer Conflict Management training? YES
a) E- learning package designed in house and the duration is approximately 90 minutes
b) In House
c) AVERTS
d) All Clinical and Non clinical staff with the exception of clinical staff working within inpatients units
e) 1575
f) In House no charge

2. Do you offer Breakaway training? YES
a) Breakaway is only routinely delivered on our 5 day physical intervention and subsequent updates
b) In House
c) AVERTS
d) All inpatient clinical staff including bank staff
e) 5 day course 476 staff. 1 day update 1330. Total staff trained 1806
f) In-house no charge

3. Do you offer Physical Intervention training? YES
a) 5 days initially and an annual 1-day update
b) In House
c) AVERTS
d) All clinical staff and Bank staff supporting inpatient units
e) 5-day course 476 staff. 1-day update 1330. Total staff trained 1806
f) In-house, no charge

4. Do you offer Soft Restraint training? YES
a) ½ day training in use of Emergency Response Belts
b) In House
c) AVERTS accredited via Defend Solutions Ltd
d) All clinical staff working within PICU or equivalent service
e) 64 staff currently
f) In-house, no charge