

Question No.	Question		Format of Answer	
1	a)	Amount spent on counter fraud services in the financial year 2019/20	Exempt under section 43(2) prejudicial to commercial interests releasing this information would impact on TIAA's ability to participate competitively in a commercial activity	
	b)	How much of this was spent on:		
		(i) Strategic Governance		
		(ii) Involve & Inform		
		(iii) Prevent & Deter		
		(iv) Hold to Account		
		(v) Other		
	c)	(i) Number of successful civil sanctions obtained in respect of fraud and fraud-related offences		Nil (0)
		(ii) Amount recovered as a result of these civil sanctions		Nil (0)
	d)	(i) Number of successful criminal sanctions obtained in respect of fraud and fraud-related offences		Nil (0)
	(ii) Amount recovered as a result of these criminal sanctions	Nil (0)		
2	a)	Amount spent on counter fraud services in the financial year 2020/21	Exempt under section 43(2) prejudicial to commercial interests releasing this information would impact on TIAA's ability to participate competitively in a commercial activity	
	b)	How much of this was spent on:		
		(i) Strategic Governance		
		(ii) Involve & Inform		
		(iii) Prevent & Deter		
		(iv) Hold to Account		
		(v) Other		
	c)	(i) Number of successful civil sanctions obtained in respect of fraud and fraud-related offences		Nil (0)
		(ii) Amount recovered as a result of these civil sanctions		Nil (0)
	d)	(i) Number of successful criminal sanctions obtained in respect of fraud and fraud-related offences		Nil (0)
	(ii) Amount recovered as a result of these criminal sanctions	Nil (0)		