SSL Review of the Operational Services COVID-19 Roadmap Summary Report

May 2021

Further to the Operational Services COVID-19 Roadmap Summary Report dated 19th May 2021 SSL colleagues have reviewed the report and confirm the following actions have been incorporated, in addition note further actions to be progressed as part of the business as usual service support.

Actions supported- completed by SSL and/or BSMHFT Clinical Services.

- Environmental Risk Assessments
- Pre and post clinical actions cleaning increases by Clinical and Domestic/Housekeeping Teams.
- Increased or maintained cleaning regimes by SSL Teams.
- Improved and maintained cleaning training, supervision and 'tool-box talks' by SSL Trainers and Supervisors. SSL is an accredited British Institute of Cleaning Services (BICS) training organisation and uses this accreditation to keep the professional cleaning qualifications and skills at its premium.
- Full support by SSL on signage, equipment and screen costing and scheduling. This has been financially approved by the Trust w/e 28th May 2021. SSL to work with Clinical Operatives for installation.
- Support for receipt, storage, and distribution across BSMHFT of Lateral Flow Tests from newly created Warehouse.
- Support for receipt, storage, and distribution across BSMHFT of PPE items from newly created Warehouse.
- Supporting the CMHTs on their building usage time changes, whereby clinics have been staggered to spread out the number of Service Users within a facility at any one point in time, maintaining safe working distances etc.
- Supporting the movement of service users via our Transport Team. The transporting of service users to group sessions is the 'hardest' area to support as it has become resource hungry. Before COVID user group sessions were supported by being transported in Service User Groups of 4-5 within a vehicle at any one time. Many group sessions were ceased over the last 12 months or so. However, some have started up again now but Service Users are being transported as singular i.e. one SU per vehicle, which creates the need for several vehicles at a time when groups are taking place. At present SSL provide the use of in-house vehicles and Taxi's

  What would help is to understand timing and the proposal to set up Service User group sessions, could these sessions be staggered in times, could SUs be bought in on staggered times and released on staggered times, etc.

  This is an area that will need to be reviewed, and business as usual may be subject to continual review.

  Examples of Group sessions are available and the vehicle usage impact.