## FOI 046/2021 Response

## Request

Please could you assist me by answering the following questions that fall under the Freedom of Information act:

- 1. The name of the supplier of your eobservation system? 'The system, which is called '**E-Obs**', is a digital solution to record the vital signs of a patient. A mobile device is used by the nursing staff to collect and store patient observations, creating a score that can assist in making clinical judgments when treating a patient.'
- 2. The name of the supplier of your onsite <u>hospital pager system</u> ( to help manage patient flow )
- ' onsite <u>hospital pager systems</u> allow the hospital to carefully manage patient flow throughout the patients visit.'
- 3. Does your Trust currently use remote monitoring?
- 'Often abbreviated as RPM (and sometimes known as **remote** patient management), **remote** patient **monitoring** is a method of **healthcare** delivery that uses the latest advances in information technology to gather patient data outside of traditional **healthcare** settings.'
- 4. The name of the supplier of your Remote monitoring system? Thank you for your assistance

## Response

1. The name of the supplier of your eobservation system?

'The system, which is called 'E-Obs', is a digital solution to record the vital signs of a patient. A mobile device is used by the nursing staff to collect and store patient observations, creating a score that can assist in making clinical judgments when treating a patient.'

Birmingham and Solihull Mental Health Foundation Trust has developed an in-house Electronic Observation system to meet the requirements of a Mental Healthcare environment. The Trust's E-Obs system records both Therapeutic and Physical Observation.

2. The name of the supplier of your onsite <u>hospital pager system</u> ( to help manage patient flow) 'onsite <u>hospital pager systems</u> allow the hospital to carefully manage patient flow throughout the patients visit.'

The Trust do not operate pagers for patient flow however, we do have 5 long range pagers that run over a network like a mobile phone.

The pagers were procured from PageOne Communications Ltd on a 12-month rental via a framework.

Please note that Birmingham and Solihull Mental Health Foundation Trust explicitly provide mental health services, and do not provide physical healthcare services in the same manner as an acute Trust. Currently, the Trust operate over 40+ sites.

3. Does your Trust currently use remote monitoring?

'Often abbreviated as RPM (and sometimes known as remote patient management), remote patient monitoring is a method of healthcare delivery that uses the latest advances in information technology to gather patient data outside of traditional healthcare settings.'

4. The name of the supplier of your Remote monitoring system? Thank you for your assistance

The Trust does not use remote monitoring.