

FOI 058/2021 Response

Request

1. Do you employ your own security staff or are they supplied by an external provider?
2. Over the past three years, year on year, how many incidents of alleged physical and verbal abuse against patients by security staff have been logged by your Trust?
3. Over the past three years, year on year, how many of these incidents were alleged to have taken place in Accident and Emergency?

Not applicable

4. Are all these incidents logged and, if so, what system does your Trust use - eg: DATIX 5/ how were these incidents described; eg: physical, verbal, restraint etc ...

Eclipse

5. year on year, and for the past three years, how many of these incidents were investigated?
6. year on year, and for the past three years, what were the outcomes of these investigations?

Response

1. Do you employ your own security staff or are they supplied by an external provider?

The Trust do not directly employ their own security staff.

All Security staff are supplied via contracted Private Finance Initiative (PFI) arrangements.

2. Over the past three years, year on year, how many incidents of alleged physical and verbal abuse against patients by security staff have been logged by your Trust?

Nil (0)

Please note that the contracted Security Officers do not have remit to engage with patients, other than to provide a visual deterrent and support to clinical staff.

The Security Officers have no authority to physically interact, detain, restrain patients other than exercising their rights of self-defence under common law.

3. Over the past three years, year on year, how many of these incidents were alleged to have taken place in Accident and Emergency?

Not applicable. Birmingham and Solihull Mental Health Foundation Trust explicitly provide mental health services and do not provide physical health care services.

4. Are all these incidents logged and, if so, what system does your Trust use - eg: DATIX 5/ how were these incidents described; eg: physical, verbal, restraint etc ...

N/A - please refer to response in question 2.

5. year on year, and for the past three years, how many of these incidents were investigated?

N/A - please refer to response in question 2.

6. year on year, and for the past three years, what were the outcomes of these investigations?

N/A - please refer to response in question 2.