

FOI 087/2021 Response

Request

Dear FOI Team

We are currently updating data on your trust's Digital Dictation and Voice Recognition systems.

Can you please complete the fields below with what you currently hold?

System type can also be 'No System Installed' if your trust does not use the system:

System type - Digital dictation

Supplier name -

System name -

Date installed -

Contract expiration -

Notes -

System type - Voice Recognition

Supplier name -

System name -

Date installed -

Contract expiration -

Notes –

If applicable,

- can you let us know who supplies your digital dictation hardware devices?

- how many digital dictation devices does your trust have?

- when was the procurement date of the digital dictation devices?

System definitions:

Digital Dictation - Device used to record audio and share recordings digitally.

Voice Recognition - Identifies and translates spoken words into text. Used to complete tasks or transcribe documents.

Response

System type

Digital dictation

Supplier name

Big Hand

System name

Big Hand

Date installed

January 2017

Contract expiration

July 2026

System type

Voice Recognition

Supplier name

Netcall

System name

Liberty

Date installed

September 2019

Contract expiration

March 2024

If applicable, Can you let us know who supplies your digital dictation hardware devices?

Big Hand

How many digital dictation devices does your trust have?

300 BigHand devices (Olympus DR-2100)

when was the procurement date of the digital dictation devices?

August 2010