

## **FOI095 Response**

### **Request**

I am writing to make an open government request for information relating to catering and vending services to which I am entitled under the Freedom of Information Act 2000.

Please answer the below questions:

### ***Vending Services***

1. Is the catering, retail catering and/or patient dining services on site out-sourced to any third-party soft facilities providers?
2. If out-sourced, please name the external supplier that provides these services, along with the contract start/end date?
3. Are the vending services on site managed by an external operated vending provider?
4. If so, please provide details of the supplier of vending services along with details of contract start/end date.
5. Are all products provided through the vending machines fully compliant with CQUIN guidelines?
6. Please provide a planogram of products currently for sale in the snack and cold drinks vending machines within the trust.
7. The total number of vending machines currently on trust grounds split between specification of snacks, cold drinks, snack/cold drinks combi and hot beverages.
8. The amount of NET revenue generated through the vending machines in the financial year 2019/20.
9. The amount of rebate paid back to the trust as a result of vending machine sales in the financial year 2019/20.
10. The amount of NET revenue generated through the vending machines in the financial year 2018/19.
11. The amount of rebate paid back to the trust as a result of vending machine sales in the financial year 2018/19.
12. Total rebate paid back to trust as a result of vending sales in the past five years.

### ***Tabletop Coffee/Hot Beverage Machines***

1. Does the Trust own/rent and Tabletop Coffee/Hot Beverage machines for its dining areas?
2. If the Trust own/rent Tabletop Coffee/Hot Beverage machines please can you provide the age/contractual term for these and list make/manufacture?
3. Can you please provide details as to who supplies the Coffee/Ingredients for the aforementioned machines?

### ***Ward Beverage Trolleys***

1. Does the Trust use a ward beverage trolley service to serve hot beverages to inpatients throughout the trust?
2. If so, please provide details of the number of ward beverage trolleys on site along with details of the equipment provider and any contractual obligations currently in place including contract start/end date?
3. What department within the trust manages the above contracts and who within the trust is the key point of contact for the above contracts?

## Response

### *Vending Services*

- 1. Is the catering, retail catering and/or patient dining services on site out-sourced to any third-party soft facilities providers?**

The Trust predominantly provide catering for patients and visitors in house.

However please note that the for the following Trust sites catering for patients and visitors are out Source,

- Endeavour Court
- Endeavour House
- Eden Acute
- Eden PICU
- George Ward
- Ashcroft
- Mary Seacole House
- Newbridge House

- 2. If out-sourced, please name the external supplier that provides these services, along with the contract start/end date?**

The external supplier for outsourced catering is Amey Community Services.

The contract start date is 2001 and the contract end date 2036

- 3. Are the vending services on site managed by an external operated vending provider?**

Vending services within the Trust sites are managed by an external vending provider.

- 4. If so, please provide details of the supplier of vending services along with details of contract start/end date.**

The supplier of the vending service is Refresh Vending.

The contract start date is 2015 and the contract end date is 2021

**5. Are all products provided through the vending machines fully compliant with CQUIN guidelines?**

All products that are provided through the vending machines is fully compliant with CQUIN guidelines.

**6. Please provide a planogram of products currently for sale in the snack and cold drinks vending machines within the trust.**

Please note that the Trust's system does not capture this information and therefore further information cannot be provided.

To obtain the requested information please redirect your query to Refresh Vending on the following email address: [hello@refreshvending.com](mailto:hello@refreshvending.com).

**7. The total number of vending machines currently on trust grounds split between specification of snacks, cold drinks, snack/cold drinks combi and hot beverages.**

Please note that the Trust's system does not capture this information and therefore further information cannot be provided.

To obtain the requested information please redirect your query to Refresh Vending on the following email address: [hello@refreshvending.com](mailto:hello@refreshvending.com).

**8. The amount of NET revenue generated through the vending machines in the financial year 2019/20.**

The amount of NET revenue generated through the vending machines for the financial year 2019/2020 is £36000.

**9. The amount of rebate paid back to the trust as a result of vending machine sales in the financial year 2019/20.**

The amount of rebate paid back to the Trust as a result of vending machine sales for the financial year 2019/2020 is Nil.

**10. The amount of NET revenue generated through the vending machines in the financial year 2018/19.**

The of NET revenue generated through the vending machines for the financial year 2018/2019 is £33000.

**11. The amount of rebate paid back to the trust as a result of vending machine sales in the financial year 2018/19.**

The amount of rebate paid back to the Trust as a result of vending machine sales for the financial year 2019/2020 is Nil

**12. Total rebate paid back to trust as a result of vending sales in the past five years.**

The amount of rebate paid back to the Trust as a result of vending covering the past five years is Nil.

***Tabletop Coffee/Hot Beverage Machines***

**1. Does the Trust own/rent and Tabletop Coffee/Hot Beverage machines for its dining areas?**

Yes, the Trust does rent Tabletop Coffee/Hot Beverage machines for dining areas.

**2. If the Trust own/rent Tabletop Coffee/Hot Beverage machines please can you provide the age/contractual term for these and list make/manufacture?**

The Tabletop Coffee/Hot Beverage machines are rented from Refresh Vending and are contracted on an operating lease.

**3. Can you please provide details as to who supplies the Coffee/Ingredients for the aforementioned machines?**

Refresh Vending provides the coffee/ingredients for the Tabletop Coffee/Hot Beverage machines.

***Ward Beverage Trolleys***

**1. Does the Trust use a ward beverage trolley service to serve hot beverages to inpatients throughout the trust?**

The Trust does not use a ward beverage trolley service.

**2. If so, please provide details of the number of ward beverage trolleys on site along with details of the equipment provider and any contractual obligations currently in place including contract start/end date?**

Not applicable please see response

**3. What department within the trust manages the above contracts and who within the trust is the key point of contact for the above contracts?**

The Trust's Procurement Team manages the vending service contract and the point of contact is : [bsmhft.trustprocurement@nhs.net](mailto:bsmhft.trustprocurement@nhs.net) .