FOI154 - CAMHS response times

Date range: 01 April 2017 - 30 April 2019

The table below shows the number of attended contacts within the Solar Crisis team each month. The consultation mediums included are F2F, video, telephone, and proxy contacts.

*Please note: The working hours taken into account occur between 9am and 5pm on weekdays. Out of hours occur between 5pm and 8pm, as well as weekends between 8am-8pm.

Month	Contacts (during working hours)	% of all SOLAR contacts [%]	Contacts (out of hours)	% of all SOLAR contacts [%]
2017 Apr	90	9.53	17	1.80
2017 May	164	10.61	46	2.98
2017 Jun	91	7.18	12	0.95
2017 Jul	75	5.85	11	0.86
2017 Aug	98	8.55	18	1.57
2017 Sep	70	5.44	10	0.78
2017 Oct	83	5.65	8	0.54
2017 Nov	201	10.82	82	4.42
2017 Dec	142	11.90	48	4.02
2018 Jan	182	10.79	79	4.69
2018 Feb	181	11.44	44	2.78
2018 Mar	169	8.21	49	2.38
2018 Apr	171	10.20	35	2.09
2018 May	187	8.97	53	2.54
2018 Jun	222	9.89	70	3.12
2018 Jul	204	10.56	62	3.21
2018 Aug	214	13.47	58	3.65
2018 Sep	165	9.92	65	3.91
2018 Oct	214	9.79	73	3.34
2018 Nov	255	12.27	92	4.43
2018 Dec	235	14.79	94	5.92
2019 Jan	127	6.49	62	3.17
2019 Feb	106	5.44	58	2.98
2019 Mar	125	5.78	46	2.13
2019 Apr	126	7.30	45	2.61