FOI179 Response

Request

Patient Administration System

1a) Please provide the name of the Patient Administration System (PAS) used at the organisation
(a PAS is used to support patient management, including tracking patients and managing admissions, ward attendances and appointments)
1b) Who is the supplier?
1c) What was the annual amount paid to the supplier in 19/20 (April 2019 – March 2020)?
1d) What is the contract start date?
1e) What is the contract end date?
Electronic Health Record System

2a) Please provide the name of the Electronic Health Record (EHR) system used at the organisation?
(an EHR is a digital record of patient health information)
2b) Who is the supplier?
2c) What was the annual amount paid to the supplier in 19/20 (April 2019 – March 2020)?
2d) What is the contract start date?
2e) What is the contract end date?
Task Management Functionality

3a) Please name the PAS and/or EHR system used at the organisation that provides functionality to support the management of tasks. E.g. patient-level, ward level or site-level clinical and operational tasks. **If a separate system/supplier is used to support task management, please provide further details on this system (including contract dates and annual cost in 19/20)**

3b) As part of the implementation process, was the system that provides task management installed on existing devices i.e. a software download, or did it require the installation of new technology?

3c) Please indicate which type of tasks the system captures in the table below

Ward round/day-time tasks	Hospital-at-night tasks	Board round tasks	Tasks related to the discharge process	Other (please specify)

3d) Does the system provide static task lists, or can tasks be automatically escalated and allocated to other staff members?

3e) Please indicate the type of staffing group task management is used by?

Medical & Dental	Nursing & HCAs	Scientific, Therapeutic & Technical Staff (STT) including of AHPs	Administration and Estates Staff

3f) Does the system have the ability to share tasks from the hospital to social care and vice versa?
i.e. local authorities can view the status of the patient and outstanding tasks, supporting a joined-up approach to care-co-ordination

Response

Patient Administration System

1a) Please provide the name of the Patient Administration System (PAS) used at the organisation?
The Patient Administration System (PAS) used by the Trust is Rio.

1b) Who is the supplier?
The supplier of Rio is Servelec.

1c) What was the annual amount paid to the supplier in 19/20 (April 2019 – March 2020)?

The annual cost for 2019/2020 is £192,392.

Please note that the annual cost covers Patient Administration System (PAS) and Electronic Health Record (EHR) system.

1d) What is the contract start date?

The contract start date is: 17/05/2019.

1e) What is the contract end date?

The contract end date is: 16/05/2024.

Electronic Health Record System

2a) Please provide the name of the Electronic Health Record (EHR) system used at the organisation?

The Electronic Health Record (EHR) system used by the Trust is Rio.

2b) Who is the supplier?

The supplier of Rio is Servelec.

2c) What was the annual amount paid to the supplier in 19/20 (April 2019 – March 2020)?

The annual cost for 2019/2020 is £192,392.

Please note that the annual cost covers Patient Administration System (PAS) and Electronic Health Record (EHR) system.

2d) What is the contract start date?

The contract start date is: 17/05/2019.

2e) What is the contract end date?

The contract end date is: 16/05/2024.

Task Management Functionality

3a) Please name the PAS and/or EHR system used at the organisation that provides functionality to support the management of tasks. E.g. patient-level, ward level or site-level clinical and operational tasks. If a separate system/supplier is used to support task management, please provide further details on this system (including contract dates and annual cost in 19/20)

The system currently used to manage patient level tasks is Rio.

3b) As part of the implementation process, was the system that provides task management installed on existing devices i.e. a software download, or did it require the installation of new technology?

The system management element of Rio consists of existing and new devices.

3c) Please indicate which type of tasks the system captures in the table below

Ward round/day-time tasks	Hospital-at-night tasks	Board round tasks	Tasks related to the discharge process	Other (please specify)

The Trust is unable to provide information to this query, this is because the requested information is not captured in our system.

3d) Does the system provide static task lists, or can tasks be automatically escalated and allocated to other staff members?

The Trust is unable to provide information to this query, this is because the requested information is not captured in our system.

3e) Please indicate the type of staffing group task management is used by?

Medical & Dental	Nursing & HCAs	Scientific, Therapeutic & Technical Staff (STT) including of AHPs	Administration and Estates Staff

The Trust is unable to provide information to this query, this is because the requested information is not captured in our system.

3f) Does the system have the ability to share tasks from the hospital to social care and vice versa? i.e. local authorities can view the status of the patient and outstanding tasks, supporting a joined-up approach to care-co-ordination

The Trust is unable to provide information to this query, this is because the requested information is not captured in our system.