

From: XXXXXX (NHS ENGLAND & NHS IMPROVEMENT - T1520) <XXXXXX.XXXXXX@nhs.net>
Sent: 30 April 2019 09:55
To: XXXXXX (BIRMINGHAM AND SOLIHULL MENTAL HEALTH NHS FOUNDATION TRUST) <XXXXXX@nhs.net>
Cc: XXXXXX (NHS ENGLAND & NHS IMPROVEMENT - T1520) XXXXXX@nhs.net; XXXXXX (NHS ENGLAND & NHS IMPROVEMENT - T1520) <XXXXXX@nhs.net>
Subject: RE: MESH access

Hi XXXXXX

Thanks for completing the form to which I have thus logged a call with the national service desk to have the MESH mailbox created and configured. This usually takes a couple of days, once I hear that this is complete I will be in touch with you to confirm all is well with your logging into MESH.

Regards,

XXXXXX | **Informatics Lead**
Overseas Visitors Improvement Team
Finance and Analytics Directorate

M XXXXXX or XXXXXX

E XXXXXX | W improvement.nhs.uk

2nd Floor, Wellington House, 133-155 Waterloo Road, London, SE1 8UG

NHS England & NHS Improvement

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We support providers to give patients safe, high quality, compassionate care within local health systems that are financially sustainable.



From: XXXXXX (BIRMINGHAM AND SOLIHULL MENTAL HEALTH NHS FOUNDATION TRUST)
Sent: 30 April 2019 08:27
To: XXXXXX (NHS ENGLAND & NHS IMPROVEMENT - T1520) <XXXXXX@nhs.net>
Cc: XXXXXX (NHS ENGLAND & NHS IMPROVEMENT - T1520) <XXXXXX@nhs.net> XXXXXX (NHS ENGLAND & NHS IMPROVEMENT - T1520) <XXXXXX@nhs.net>
Subject: RE: MESH access

Good morning XXXXXX

Thank you so much for your very prompt response, I really appreciate your help. Please find attached completed form.

Kind regards
XXXXXX

XXXXXX
Contracts Manager
Birmingham and Solihull Mental Health NHS Foundation Trust
B1, THQ, Unit 1, 50 Summer Hill Road, Birmingham, B1 3RB
Direct Tel: XXXXXX
Mobile: XXXXXX
Email: XXXXXX

From XXXXXX (NHS ENGLAND & NHS IMPROVEMENT - T1520)
Sent: 29 April 2019 17:01
To: XXXXXX (BIRMINGHAM AND SOLIHULL MENTAL HEALTH NHS FOUNDATION TRUST)
Cc: XXXXXX (NHS ENGLAND & NHS IMPROVEMENT - T1520); XXXXXX (NHS ENGLAND & NHS IMPROVEMENT - T1520)
Subject: RE: MESH access

Hi XXXXXX,
Thank you for your email and I think I can help. From the screen image you has sent it looks as though you either don't have a OVM MESH mailbox or you have not been added as a user to the system. Either of these can easily be corrected.

As I cannot see your organisations mailbox in my list (as of the 1st April 2019) then you should complete the form I have attached (only five "?" for you to fill in) and return to me and I will ensure it is processed ASAP.

If you have already requested a mailbox (this month) then all I will need is your UUID Number off your smartcard to get you set up as a user (this is the long number you will find under your photo).

Hope this helps and I look forward to your reply

Regards,

XXXXXX | **Informatics Lead**
Overseas Visitors Improvement Team
Finance and Analytics Directorate

M XXXXXX or XXXXXX

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From: XXXXXX (BIRMINGHAM AND SOLIHULL MENTAL HEALTH NHS FOUNDATION TRUST)
Sent: 29 April 2019 15:17
To: XXXXXX (NHS ENGLAND & NHS IMPROVEMENT - T1520) <XXXXXX@nhs.net>
Subject: MESH access

Dear XXXXXX

Hi – hope you are well. I have been passed your details from my colleague, XXXXXX.

We are in the early stages of implementing overseas visitors policy/procedures and I have been granted access to MESH via our ICT dept., however when I click on the menu it states I do not have permission to access (screen shot below). Is something you have to activate at your end or is it a local issue?

Any help greatly appreciated!

Kind regards
XXXXXX

XXXXXX
Contracts Manager
Birmingham and Solihull Mental Health NHS Foundation Trust
B1, THQ, Unit 1, 50 Summer Hill Road, Birmingham, B1 3RB
Direct Tel: XXXXXX
Mobile: XXXXXX
Email: | XXXXXX

