

FOI243 Response

1. **Could you please provide the names and addresses of memory services/clinics that operate within the Organisation?**

Please note the address of the Trust memory service below.

Memory Assessment Service
Little Bromwich Centre
150 Hobmoor Road
Small Heath
Birmingham
B10 9JH

2. **What diagnostic services does each clinic provide?**

Memory Assessment and diagnosis

3. **How many people were referred to these memory clinics in the following financial years? Please provide information for each service/clinic.**

Please see table below.

Service/Clinic name	Number of Referrals 2017/2018	Number of Referrals 2018/2019	Number of Referrals 2019/2020
Memory Assessment Service (MHSOPBMAAS)	2576	2792	2846

4. **How is the Service/Clinic staffed? Please provide information for each service/clinic.**

The Trust's Memory Assessment Service consists of the following staffing,

- Senior Practitioners x14 Band 6
- Assistance psychology x4 Band 4
- Clinical psychologist x 3 Band 8a and Band 7
- OT Lead x1 Band 7
- Medics x2 – Consultant Psychiatrist and Specialty Doctor
- Admin x2 – Band 4 and Band 2
- Medical secretary x1 Band 4

5. Could you please provide information about the role, responsibility, and level of seniority of the Health Care professional in charge of the Memory Service/Clinic? Please provide information for each service/clinic.

The Team Manager of the Memory Assessment Service is a Band 7 and by profession a registered Mental Health Nurse and is responsible for the following:

- The management, development and implementation of standards across the Memory assessment Service for Birmingham and Solihull, ensuring that assessment is appropriately undertaken, and professional advice and caseload supervision given to team members.
- Ensuring optimum standards of patient care via the effective and efficient management of human, financial and physical resources, in line with agreed objectives, targets and quality standards, resource controls and constraints and regulatory body standards.
- Providing leadership and clear direction within their clinical area and effectively manage delegated resources.
- Leading in the assessment, planning, implementation and evaluation of nursing care and be expected to work effectively within a multi-disciplinary team to ensure their team discharges its functions effectively and efficiently whilst ensuring that their employees are fully equipped to deliver high quality care to service users which addresses issues of spirituality, equality, diversity, best practice and legislation.
- Lead responsibility for the development, review and implementation of nursing policies and practice in the team.
- Lead role in the development of all team nursing related strategies, guiding decisions on education, clinical practice, supervision and professional development.
- Participate in liaising with service users and carer groups with the aim improving the provision of nursing services and care.
- Responsible for the assessment, planning, implementation and evaluation or evidence-based care, including health promotion for a named service user/group whilst overseeing referrals to and exits from the service.
- Responsible for appropriate clinical risk assessment of service users, contacting the “Out of Hours” service, providing effective advice, guidance and decision-making processes culminating in the coordination of any reviewed plan of care.
- Provide specialist advice on mental health nursing care within the Team
- Ensure that registered nursing employees working within the Team are working within the NMC code of professional conduct at all times.
- Provide senior nursing advice to nursing employees and other professional employees on the care and treatment of service users with extremely complex needs and challenging behaviour.

- Exercise professional judgement and expert advice in determining levels of risk and recommendations on the safe management that promotes optimum health and wellbeing of the patient population.
- Strengthen links between the team and other clinical teams through proactively supporting team members and teams in planning and delivering care. Ensure that systems addressing nursing employees support and welfare are in place and available and accessible to all.
- Represent the nursing department on various committees, task forces and memory assessment organisations.
- Support the development, implementation and evaluation of the Trust Nursing Strategy, measuring the impact it has on patient care and the patient experience.
- Establish systems that assure accurate defensible patient focused Nursing documentation and act as lead for implementation.
- Responsibility for ensuring safe practices by Nursing employees in the Team with respect to medicines management.
- Represent Nursing in clinical and corporate governance forums across BSMHFT and externally resolving clinical and corporate problems, where appropriate.
- Ensure that all Team members participate in appraisal and clinical supervision.

6. Does the service/clinic provide Amyloid-PET imaging (API) and Cerebrospinal Fluid Testing (CSF)? If Yes, how many tests did the clinics undertake in the following financial years: Please provide information for each service/clinic.

The Trust does not provide any imaging or CSF as all imaging requests are carried out by University Hospital Birmingham (UHB) with whom we have a service level agreement (SLA).

7. What were the average waiting times for GP referrals to memory clinics in the following financial years?

Average waiting times 2017/2018	Average waiting times 2018/2019	Average waiting times 2019/2020
77 Days	91 Days	99 Days