

FOI410 Response

Request

Good morning.

I am a Doctorate in Public Health Student with Teesside University and I am investigating cultural competency in the NHS. I am kindly requesting a copy of your Cultural Competency Toolkit under the freedom of Information Act (2000). I hope to hear from you soon.

Response

The Trust does not have a Cultural Competency Toolkit however, we are a pilot site for the development of NHS England's PCREF (Patient Carer Race Equality Framework).

PCREF involves engagement with our communities to development a set of organisational competencies to improve the experience of racialised communities.

Please note that the Trust in line with the national steer through NHS England/Improvement, aligns its approach to building its organisational culture to the NHS Constitution , the NHS People Promise and Plan.

For further details of the NHS Constitution and the NHS People Plan please see link below.

NHS Constitution: <https://www.gov.uk/government/publications/the-nhs-constitution-for-england/the-nhs-constitution-for-england>

NHS People Plan :<https://www.england.nhs.uk/ournhspeople/online-version/lfaop/our-nhs-people-promise/>