### FOI420 Response

#### Request

1. The name of your NHS trust

2. The total number of physical assaults against NHS staff from members of the public and patients that occurred during the following financial year:

a. April 2020 - March 2021

b. April 2019 - March 2020

3. The total number of verbal assaults (including hate crime and all other verbal attacks) against NHS staff from members of the public and patients that occurred during the following financial year:

a. April 2020 - March 2021

b. April 2019 - March 2020

4. How many reports of hate crime against NHS staff from members of the public and patients occurred during the following financial year:

a. April 2020 - March 2021

b. April 2019 - March 2020

## Response

Background Information:

Birmingham and Solihull Mental Health NHS Foundation Trust provides a comprehensive mental healthcare service for residents of Birmingham and Solihull, and a range of specialist mental health services to communities across the West Midlands and beyond.

Please refer to table 1 & 2 below, and note the following:

- The data provided in table 1 & 2 has been sourced from the Trust's incident reporting system for the financial year 2019-2020 and 2020-2021.
- Data provided in table 1 is in relation to question 2 & 3.

Table 1 includes all physical/verbal assaults on staff members by patients and 3rd parties (A 3<sup>rd</sup> party is someone who is involved in the incident but is not a patient or member of staff, e.g. visitor, family)

- Table 1 also includes sexual assaults on staff members by patients and 3rd parties, as this can be categorised as a physical assault.
- The Trust cannot provide segregated data for hate crimes, this is because we do not report hate crime separately to physical/verbal assault.
- In response to question 4 we have included all 9 protected characteristics that were listed as being a factor of the physical, sexual & verbal assault. Note that multiple protected characteristics can be listed for a single incident.

| Response to Question 2 & 3 | 2019-20 | 2020-21 |
|----------------------------|---------|---------|
| Physical                   | 1308    | 1241    |
| Verbal                     | 310     | 445     |
| Total                      | 1618    | 1686    |

## <u>Table 1:</u>

# <u>Table 2:</u>

| Response to Question 4                        | 2019-20 | 2020-21 |
|---|---------|---------|
| Age discrimination                            | 16      | 15      |
| Belief or religious discrimination            | 27      | 30      |
| Disability discrimination                     | 9       | 8       |
| Gender reassignment                           | 6       | 9       |
| Marriage and civil partnership discrimination | 5       | 3       |
| Pregnancy and maternity discrimination        | 5       | 5       |
| Race discrimination                           | 161     | 133     |
| Sex or gender discrimination                  | 32      | 28      |
| Sexual orientation discrimination             | 23      | 24      |
| None reported                                 | 1413    | 1501    |
| Total   | 1697    | 1756    |