

Community Integrator Proactive Prevention Pilots Programme

Background

The Integrated Neighbourhood Teams (INTs) were established in Birmingham and Solihull as part of a wider effort to improve health outcomes and emotional wellbeing of local citizens, reduce health inequalities, and provide a consistent approach across the region. INTs take a holistic approach to strengthening neighbourhoods, complementing and supporting existing plans to promote healthy and independent living, striving to reduce the number of unnecessary GP visits, hospital admissions and premature admissions to social care. INTs take practical steps to identify and support individuals that would benefit from preventative support.

Who we are

The objective of the Programme is to support the Integrated Neighbourhood Teams (INTs) to take practical steps forward in identifying and supporting individuals that could most benefit from preventative support.

Partner health and social care organisations will share certain data they hold about you so that diagnostic work can be carried out to support the Programme. These Partners are:

- Birmingham Community Healthcare NHS Foundation Trust (BCHC)
- University Hospitals Birmingham NHS Foundation Trust (UHB)
- Sandwell and West Birmingham NHS Trust (SWBH)
- Birmingham and Solihull Mental Health NHS Foundation Trust (BSMHT)
- Birmingham City Council (BCC) - Adult Social Care Directorate
- Primary Care (GP) – Bordesley East Primary Care Network (PCN) - (Iridium Medical Practice, The Swan Medical Practice, Sheldon Medical Practice, Downfield Medical Centre, The Poolway Medical Centre, Garretts Green Lane Surgery)
- Primary Care (GP) - SWB Modality Primary Care Network (PCN) - (Modality Enki Medical Practice, Handsworth Wood Medical Centre, Laurie Pike Health Centre, Bellevue Medical Centre)
- Primary Care (GP) – Kingstanding, Erdington, and Nechells Primary Care Network (PCN) - (Dove Medical Practice, Kingsbury Road Surgery, Bloomsbury Surgery, The Nechells Practice, Cotmore Surgery, The Oaks Medical Centre, College Road Surgery, Small Heath Medical Practice)
- Primary Care (GP) - Moseley, Billesley & Yardley Wood Primary Care Network (PCN) - (Yardley Wood Health Centre, Wake Green Surgery, Greenridge Surgery, Baldwins Lane Surgery, Poplar Road Surgery, Victoria Road Surgery)
- Primary Care (GP) – Edgbaston & Harborne Primary Care Network (PCN) - (Bournbrook Varsity Medical Centre, Harborne Medical Practice, University Medical Practice, Sherwood House Medical Practice)
- West Midlands Ambulance Service (WMAS)

The health and social care Partners involved will keep your information secure and confidential and each is registered with the Information Commissioner's Office (ICO) as a Data Controller.

The health and social care Partners will share information securely with Birmingham Community Healthcare NHS Foundation Trust (BCHC) as the 'host' organisation. Newton Europe Limited (Newton), a UK-based company, has been appointed as a Data Processor to perform the diagnostic work on behalf of the Data Controllers'. Newton will develop a framework to enable teams to

effectively evaluate the impact of the pilot schemes and will continue to design and shape the approach in response to these findings. These findings will be presented to the Partners and help them to achieve a level of understanding that will allow an informed decision to take place about how to move forward. Newton has expertise in delivering population health and neighbourhood team programmes in London, Northamptonshire, Essex and Norfolk. More information about Newton can be found here: <https://www.newtoneurope.com/>.

This Privacy Notice explains how your personal information will be used, what for, who will be able to see it and why.

What will your personal information be used for?

The Programme will support both shorter / longer-term outcomes and the wellbeing of patients.

1. The scope of the work will include:
 - Analysis of data to identify trends, patterns and variations, creating a view of which individuals could benefit from preventative support.
 - Collaborative case review workshops, to form a view of the potential for prevention and available interventions.
 - Deep dive studies into specific prioritised interventions, to understand effectiveness, best practice, and any blockers.
2. Supporting pilot teams to design and establish an approach to any identified opportunities, including defining key outcomes for monitoring.

What information will be shared?

The information that will be shared by the Partners is shown below.

- Personal data: NHS Number, Sex, Ethnicity, Date of birth, Date of death (if applicable), Post Code, Current Living Circumstance (nursing home, residential home, supported living)
- Data concerning health: appointments, referrals, procedures, symptoms, attendances, diagnoses, investigations, treatments, activity, alerts, care package, discharge, number of repeat prescriptions

Our lawful basis for processing your information

Each Partners organisation and Newton must follow the law to make sure they always handle your personal information in a lawful way.

The legal basis for the processing of your personal data shall be:

For the Data Controllers:

- Art 6(1)e UK GDPR ('performance of a task carried out in the public interests or in the exercise of official authority')
- Art 9(2)h UK GDPR ('provision of health and social care') in conjunction with Section 10 (1)(c) and Schedule 1 Part 1 paragraph 2(2)(f) of the DPA 2018 and Art 9(2)(i) UK GDPR ('public health'), in conjunction with Schedule 1 Part 1, paragraph 3 of the DPA 2018

For the Data Processor, Newton:

- Art 6(1)b UK GDPR ('performance of a contract')

Who do we share your information with

Personal Data will be sent securely by each Data Controller to BCHC via a secure email method.

BCHC will transfer personal data into its secure data warehouse and will make it available for approved Newton staff to carry out their diagnoses work. Any patient that has opted out of their data being used for analysis under the National Data Opt-out will have their wishes applied. More information about the National Data Opt-out can be found here:

<https://digital.nhs.uk/services/national-data-opt-out>

Data is fully encrypted during transit and remains under the control of BCHC once it has been shared.

How long will we keep your information?

Each partner organisation keeps a record of your health / social care information in line with 'The NHS Records Management Code of Practice 2021'. Your personal information used as part of this Programme will only be kept by BCHC for the duration of the Programme.

Your rights

The UK GDPR provides certain rights for individuals whose personal data is being used, processed or transferred.

To find out more about your rights and how to exercise them in connection with this Programme please contact the relevant Partner's Data Protection Officer.

Kirstie Macmillan

Data Protection Officer

Bsmhft.informationgovernance@nhs.net

Complaints

If you are not satisfied with the way your data has been processed and you believe it has not been processed in accordance with the law, then you can make a complaint to the ICO. More details about how to do this can be found here:

<https://ico.org.uk/make-a-complaint>

or write to:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF

Tel: 0303 123 1113

Changes to this privacy notice

This page is reviewed when necessary and at least annually. Any changes will be published here.

14th June 2023