

QI Team Attends Patient Safety Congress and HSJ Awards 2021

29 September 2021

On 20-21 September, Joshua Rochelle-Bates (QI Comms Officer) and Kuldeep Singh (Improvement Advisor for Integrated Community Care and Recovery) attended the [Patient Safety Congress](#) in Manchester. The conference was unique in a sense that it followed all current covid-safe measures and was still able to bring healthcare professionals from across the country together at one location.

The 14th Patient Safety Congress brought together 1000+ attendees with the shared goal of transforming patient safety across health and social care, and for the first time in the congress's history joined forces with both the National Outreach Forum and the International Society for Rapid Response Systems.

Speaking about the conference, Josh said: "As someone who is relatively new to the NHS, this was a fantastic opportunity for me to get stuck in and see what other Trusts are doing. In response to the COVID-19 Pandemic it's been made even clearer that prioritising patient safety is as important as ever, and it was a great to be able to listen a range of speakers from across the NHS in response to that. Some of the talks around staff well-being, tackling discrimination, and the patient voice were particularly interesting to me, and I look forward to bringing some of these learnings forward with me.



"It was great to see how Quality Improvement is so embedded into what everyone does, and it makes me excited for when our Trust will be involved in sharing our learnings in forums like this."

As part of the celebrations, the Patient Safety Congress Poster Competition encouraged submissions from teams who have had success with an evidence-based, innovative, quality or safety initiatives. The QI team at BSMHFT submitted 6 posters to the awards and were shortlisted in each of their respective categories. However, despite not winning, the posters were shared virtually for all delegates over the course of the two days.

Summing up his take-away messages from conference, Kuldeep said: The next failure will not be same, it will be a different failure, so we need to change our approach and our work culture. All serious safety failures start with a failure to listen, it is such a simple yet powerful thing to remember and live by."

Also attending as a judge for the prestigious national [HSJ Awards](#) on the evening of the 20th of September was Julie Romano (Head of Quality Improvement and Clinical Effectiveness), who was asked to present Nottingham University Hospitals with the Quality Improvement Initiative Of The Year award.



BSMHFT.QualityImprovementTeam@nhs.net



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Speaking about the conference and awards Julie said: "This was a fantastic opportunity for QI at BSMHFT to start getting out into the world after a difficult year - whilst adhering to covid safe guidance . There is so much to learn from other Trusts and it's events like the Patient Safety Congress and HSJ Awards that not only allow us to celebrate success and innovation, but to learn from it as well. Although it was great to be involved in those celebrations and to have the opportunity to 'pinch with pride', I look forward to celebrating more successes of QI at these forums in the future."

