

FOI 0108/2023 Response

- 1. Do you have an IT supplier of hardware e.g. Laptops / Desktops and associated peripherals? If so**

Yes.

- 2. Who is the current provider?**

DELL.

- 3. Is it contracted? If so, when does their contract end?**

There are no contracts in place.

- 4. Which OEM do you use?**

DELL.

- 5. How many laptops and desktops are there in your estate?**

Number personal computers:

1757.

Number of Laptops:

2700.

- 6. How many users do you have?**

CIRCA 6000.

- 7. Who is the named person and their role in your organisation in charge of procurement for IT?**

The Trust do not routinely release staff members information for those below a band 8c role.

- 8. What is your buying/refresh cycle?**

Varies between 5-7 years.

- 9. What is your annual spend on IT hardware such as laptops/desktops?**

Circa £700,00 annually. Please note that the annual spend will vary year to year.

- 10. How would you rate their service delivery on a scale of 1-10?**

Not recorded.

11. Do you have an internal IT Department?

Yes

12. How many members does this department have?

65

13. Do you outsource any IT managed services? If so, who to?

No

14. How long is this contract?

N/A

15. How would you rate their service delivery on a scale of 1-10?

Not recorded.

16. Do you currently use a Public Sector Framework for procurement of these services? If so, which ones do you currently use?

Yes, Crown Commercial Services.