

FOI 0156/2023 Response

1. How many complaints has the trust received from July 2022 to July 2023?

There were 107 formal complaints received between 01/07/2022 and 30/06/2023.

2. How many of these complaints are related to poor or substandard care?

11 of those formal complaints had a Category Type of "Patient Care".

3. How many medical negligence claims were lodged against the trust in the same period?

7

4. How much compensation has the trust paid out in medical negligence claims in the past 12 months irrespective of when the claim was made?

N/A - Please note that any monies are paid by NHS Resolution (the Trust's insurer).