

FOI 0211/2022 Response

Request

We are currently updating our records on your Trusts Video Consultation solutions.

If you could kindly complete the fields below with what you currently hold, that would be greatly appreciated. Please feel free to mark 'No VC Solution' if your service does not currently deliver video consultations.

Solution name (list if use more than one) –

Contract expiration date –

Video Consultation solution definition: the video consultation platform of choice for delivering video consultations, individually or in groups, to patients. Note: this is not regarding how you conduct your internal meetings.

Response

The Trust is currently using the following programmes for online clinic/video consultation,

- AccuRx
 - Contract expiry date Accurx is open and therefore does not have an expiry date.
- Microsoft (MS) Teams
 - Contract is part of Microsoft licencing plan and this is due to end on March 2025.
- Zoom
 - No contract as licences were purchased directly from manufacturer/developer and is due to expire in April 2023.
- IAPTus (video feature)
 - Contract end: March 2023
 - Please note AccuRx and MS Teams are the main systems used by the Trust.