

FOI 0219/2023 Response

1. Does your NHS Trust have a Mental Health Urgent Assessment and Care Centre, which may otherwise be known as a Mental Health Clinical Assessment Unit, Mental Health Crisis Centre, Mental Health Crisis House, or a similar service with a different name?

Yes, we have a Place of Safety, a Psychiatric Decision Unit, and two Crises Houses.

2. If yes to Q1, when did the service open?

Earliest Referral	Service
Sep-2010	Place of Safety
Nov-2014	Psychiatric Decisions Unit (PDU)
Mar-2021	Crisis House

3. If yes to Q1, how many patients have used the service, broken down by month, since December 2022.

Month	Crisis House		Place of Safety		Psychiatric Decision Unit	
	Referrals	Patients	Referrals	Patients	Referrals	Patients
2022 Dec	26	26	82	77	56	53
2023 Jan	29	29	83	76	74	68
2023 Feb	27	27	83	80	63	61
2023 Mar	35	34	79	76	71	62
2023 Apr	20	20	79	75	58	55
2023 May	31	31	87	83	55	49
2023 Jun	27	27	91	87	73	65
2023 Jul	30	29	96	88	73	63
2023 Aug	29	29	98	88	73	66
Total	254	252	778	730	596	542

4. If yes to Q1, how much has your Trust has spent on this service to-date, broken down by month, since December 2022

Please see the table below and note the costs for services highlighted in question 1 are not disaggregated into individual service lines, and thus show the monthly breakdown of costs of the overall service.

Table 1	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Total
Bed management	194,907	275,702	23,963	253,772	244,008	307,538	381,334	299,134	416,167	2,396,524
CRISIS PATHWAY	88,688	82,836	84,662	610,544	171,479	178,107	261,999	177,229	181,600	1,837,144
										4,233,667

5. If yes to Q1, what was the staff vacancy rate (as a percentage) for the service, broken down by month, since December 2022.

Please see table below and note the following:

The data provided for 436 Crisis Transformation Team consists of staff members that work within Crisis House.

The data provided for 436 Emergency Care Team consists of staff members that work within Place of Safety Team and Psychiatric Decisions Unit.

Team Name in ESR	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23
436 Crisis Transformation Team (Crisis House)	9.1%	1.5%	-1.9%	28.2%	31.7%	26.8%	31.7%	35.0%
436 Emergency Care Team (Place of Safety Team, Psychiatric Decisions Unit)	-7.9%	-29.7%	-35.8%	-76.4%	-90.2%	-101.5%	-97.0%	-101.5%

6. If yes to Q1, is the service still operational?

Yes, all services are still operational.

7. If no to Q6, when did this service close?

N/A