FOI 0274/2023 Response

Request

We are academic researchers and interested in e-mail utilisation within the NHS.
We believe that your Trust's primary e-mail system should have the following data available via a simple IT department query which should be processable within the relevant FOI guidelines.
Over the one-year period from **1st September 2022 until 31st August 2023** please provide the following details from the primary IT system for Trust e-mail for the following groups:

1) **Consultants** – **please break down results by clinical specialty.**
2) **Managers** – please include Operational Service Managers and Deputy Operational Service Managers in this category, along with any equivalent roles/grades in your organisation.

For each group (i.e. for each clinical speciality, and for Managers), please provide the following aggregated data items:

- Total number of individuals in the group
- Male/Female proportion within the group
- Total number of e-mails received
- Total number of e-mails sent
- Total number of internal vs external e-mails received
- Total number of internal vs external e-mails sent
- Mean number of e-mails received in that specialty/group [i.e. by any individual]
- Mean number of e-mails sent in that specialty/group
- Standard deviation of e-mails received in that specialty/group
- Standard deviation of e-mails sent in that specialty/group
- Median number of e-mails received in that specialty/group
- Median number of e-mails sent in that specialty/group
- Maximum number of e-mails received by any individual in that specialty/group
- Maximum number of e-mails sent by any individual in that specialty/group
- Minimum number of e-mails received by any individual in that specialty/group
- Minimum number of e-mails sent by any individual in that specialty/group

***Clarification: We are interested in the emails sent and received by various groups and wanted the data grouped by Consultant vs Manager as outlined in our previous email. Please let us know if there are any other queries.

Response

The Trust is unable to provide a response to your query this is because we do not record the requested data.