

## FOI 0280/2023 Response

### **1. Telephony and UC/ Collaboration**

#### **a. Please confirm the manufacturer of your telephony system(s) that are currently in place**

Open Scape

#### **b. When is your contract renewal date?**

1st April 2023

#### **c. Who maintains your telephony system(s)?**

The Trust does not routinely release staff members information for those under a band 8c Role.

The Trust therefore, rely on exemption Section 40 of the freedom of information request to deny this aspect of your request.

#### **d. Do you use Unified Communications or Collaboration tools , if so which ones?**

Microsoft

### **2. Microsoft**

#### **a) What Microsoft 365 licence do you have across the business e.g. E3, E5**

E3

#### **b) Which partner looks after your Microsoft tenant?**

Bytes

#### **c) Where do you host your applications?**

Inhouse and Azure

#### **d) Do you have on-premise infrastructure or do you host your applications in public or private cloud? Which?**

The Trust uses both on-premises, public and private cloud storage.

### **3. Storage**

#### **a. Does your organisation use on-premise or cloud storage or both?**

The Trust uses both on-premise and cloud storage

#### **b. Please confirm the on-premise hardware manufacturer**

The Trust is unable to provide a response to this query.

This is because we do not reveal the location of our data centre's as it compromises the security we have in place for the data we hold.

The Trust therefore, rely on exemption Section 24 of the Freedom of Information Act 2000 to deny this aspect of your request

**c. Please confirm your cloud storage provider**

Microsoft

**d. What is your annual spend on cloud storage?**

The Trust is unable to provide the annual spending as this is part of Microsoft licencing costs.

**e. How do you back up your data and with who e.g. Backup as a Service**

Backups are completed internally and stored on Azure.