FOI 0293/2023 Response

1. Mobile phones

Who is your current mobile phone provider?

EE and Vodafone

How many mobile connections?

Circa 2200

When is the contract up for renewal?

Various dates, as new contracts are taken out on a 3-year basis per connection and the Trust has Data Bundles with EE which have no end dates.

How long do you contract for (24 or 36 months)?

The contract for EE is 36 months for voice, each connection is made live and data is on a data bundle until it is used.

Contract for Vodafone is 3 years from a connection being made live.

The email address of the primary contact for this contract?

The Trust does not routinely release staff members information for those under a band 8c Role.

The Trust therefore, rely on exemption Section 40 of the freedom of information request to deny this aspect of your request.

2. SIP Trunking

Have you implemented SIP?

Yes

If yes, when does the contract expire?

September 2027

Who is your SIP provider?

Virgin Media

The email address of the primary contact for this contract?

The Trust does not routinely release staff members information for those under a band 8c Role.

The Trust therefore, rely on exemption Section 40 of the freedom of information request to deny this aspect of your request.

3. Team Licences

Which Microsoft 365 Licence do you have e.g. E3, E5 Have you voice enable your Teams Licences?

If not, is that something you are considering?

E3

4. Telephony

What is your current telephony system?

Open scape

How many users of the telephony system?

3000

When is the contract up for renewal?

March 2028

The email address of the primary contact for this contract?

The Trust does not routinely release staff members information for those under a band 8c Role.

The Trust therefore, rely on exemption Section 40 of the freedom of information request to deny this aspect of your request.