

FOI 0308/2023 Request

I am currently undertaking some research into how often post occupancy evaluations take place following completion of a capital project within the NHS. Whilst the planning of post occupancy evaluations is a part of the five case model for developing public sector business cases, RIBA Plan of work stage 7 and is integral to P23 contracts, it does not appear that many post occupancy evaluations are actually undertaken, or published. I am trying to understand if NHS Trusts do undertake post occupancy evaluations but don't publish the outcome, or the reasons preventing them from undertaking post occupancy evaluation. I would very much appreciate it if you could please answer the following questions related to this subject:

For clarification I am looking for information on Post occupancy evaluations on any projects with a design and build element, such as new builds, extensions and refurb.

1. Has the Trust undertaken and completed any capital construction projects within the last 5 years?

None that required a 'Five Case Model', or utilising P23 (or its predecessors) – therefore no Post Occupancy Evaluations undertaken.

2. If yes, was a post occupancy evaluation (POE) study carried out after the project's completion?

N/A- please refer to the response provided for question 1.

3. If no, what were the reasons for not carrying out a POE?

N/A- please refer to the response provided for question 1.

4. If a POE was carried out did the Trust find the results of this beneficial?

N/A- please refer to the response provided for question 1.

5. If a POE was carried out were the results published and/or shared within the wider NHS?

N/A- please refer to the response provided for question 1.

6. Please could contact details be provided of anyone within the Trust who would be willing to take part in a more detailed discussion about POE.

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