FOI 043/2022 Response

All Trusts must have major incident and business continuity plans. Emergency Preparedness, Resilience and Response (EPRR) is the area it usually comes under. If any business continuity issues occur, I am trying to find out if any software is used to notify the relevant people (or is it just switchboard that calls people)

1. Do you use a mass notification system or emergency planning software for major incidents (within EPRR)? This also includes pager systems for notifying employees when a major incident occurs.

If yes, please answer the following questions:

a. What company provides the service?

b. Please confirm the value of the initial project and value of annual support/maintenance services (in £)?

c. When is the contract renewal date?

For mass notification system: NHSMail system, centrally procured and funded, no cost to the organisation

For major incident or outage: Cireson Ticker, no contract and no cost to the organisation.

2. Who is the EPRR manager within the Trust?

The Trust does not routinely release staff members information for those under a band 8c role.

The Trust therefore, rely on exemption Section 40 of the Freedom of Information Act 2000 to deny this aspect of your request.

3. Who is the Emergency Accountable Office within the Trust?

Vanessa Devlin.