

## **FOI 073/2022 Response**

### **Request**

I am writing on behalf of constituents with diabetes about the support and treatment available to them locally.

I am aware that managing diabetes can be difficult and isolating at times and that sometimes patients need help not only with their physical health but with emotional support as well. I would be grateful if you could outline the appropriate support services that are available in our area to ensure that people living with diabetes in my constituency have access to the support they need.

Clarification: Requester is seeking information on the support services that are available for our diabetic mental health patients?

### **Response**

The Trust offer diabetes service from a specialist diabetes nurse and comply with diabetes NICE guidance.

The diabetes service consists of the following staff members and support elements:

- Experienced Band 7 DSN in post specifically for mental health services
- Autonomous practitioner with non-medical prescribing
- Provide education to staff, service users and families as required
- Support digital services for Type 1 diabetes
- Liaise & refer to secondary care services for foot, endocrine, structured education, weight management and joint speciality review
- Audit and governance to comply with NICE guidance
- Update and review guidelines to ensure safe and effective care
- Improving transformation of care from and to secondary care services through A&E admission and discharge, education for staff through joint diabetes eLearning platforms
- Working closely with GP and primary care services to provide seamless diabetes care