FOI 078_2022 Response

Request

I would like to request a departmental structure for the Information Technology department – including names, phone numbers and email addresses.

Response

Please find attached below the ICT Team's organisational structure and note the following:

- The Trust is unable to provide staff members names or email addresses, this is because we do not routinely release staff members personal information for those under a band 8c role.

  The Trust therefore, rely on exemption Section 40 of the freedom of information Act to deny this aspect of your request.

  However, the Trust can provide the ICT Team's contact number should you wish to get in touch with them: 0121 3015111.

  The Trust can confirm that the of Head of ICT sit's is Shakil Patel, who can be contacted via the above telephone number and the following email address: shakil.patel@nhs.net.

- The structure is representative of 19th July 2022.

Head of ICT B8c
Shakil Patel

Systems Development Manager, B8

- Senior Systems Developer and Data Manager, B7
  - Web Application Development, B6
  - System Test Coordinator, B6
  - System Developer - Junior, B4
  - System Integration - Junior, B4

Head of Application Supprt & Systmes Integration, B8

- Senior Application Support Technician, B5
  - Application Support Technician, B4
- Collaborative Care Records Team Leader, B5
  - ICT Collaborative Care Records Technician, B4
  - ICT Collaborative Care Records Administraton, B3
- Senior Application Support Technician, B5
  - Application Support Technicians, B4
  - Application Support Access & Audit Assistant, B3
- Workforce Systems Lead, B6
  - Workforce Systems & TSS Support Officer, B4
  - Workforce Systems & Informaton Support Officer, B4
  - ESR Support Officer, B4
  - ESR Apprentice
- System Administrator, B6

ICT Operations Manager, B8

- Head of Service Delivery, B7
  - ICT Team Leader Service Desk, B6
    - ICT Support Technicians, B4
    - ICT Service Desk Technicians, B4
    - ICT Service Desk Operators, B3
  - ICT Team Leader Service Transition, B6
    - Senior ICT Support Technician, B5
    - ICT Change Administrators, B3
  - Senior ICT Engineers, B5
    - ICT Support Technicians, B4
    - ICT Support Assistant, B3

Cyber Security Officer, B7

ICT Technical Specialist MS 365, B7

- ICT Technical Engineer (MS365), B5

ICT Technical Specialist, B7

- Senior ICT Engineer, B6

ICT Technical Specialist, B7

- Senor ICT Engineer, B6

ICT Systems Training Manager, B7

- ICT System Training & Implementation Officers, B5

ICT Admin & Apprentice Manager, B5

- ICT Technical & BA Apprentices