

FOI 0323/2023 Response

Request

Under the FOI Act please provide me with the information below. Please confirm receipt of this request as soon as possible.

Please provide additional details of clinical service incidents caused by estates and infrastructure failures which resulted in clinical services being delayed, cancelled or otherwise interfered with owing to problems or failures related to the estates and infrastructure failure, as measured in the ERIC return, in the 2022/23 financial year. This information could be collected from incident reporting systems.

Include:

- Where estates and facilities staff availability is a cause e.g. porters;
- External incidents which estates and infrastructures should have mitigated, e.g. utility power failures where the trust's backup power system failed to offset;
- Equivalent failures by services contracted out to subsidiaries, PFI, LIFT and NHS Property Services Ltd;
- Both inpatient and outpatient service incidents;
- Types of incidents:
 - Design of healthcare buildings;
 - Engineering of healthcare buildings i.e. medical gas system and lift failure;
 - Fires, false alarms and evacuations (exclude where caused by equipment faults or malfunction and/or deliberate/malicious causes);
 - Infection control relating to the built environment;
 - Resilience of healthcare premises including flooding;
 - Heating including overheating;
 - Hospital food services;
 - Cleaning and cleanliness in healthcare premises;
 - Linen and laundry services;
 - Pest control;
 - Water and/or sewerage supply;
 - Decontamination of surgical instruments;
 - NHS car parking;
 - Healthcare waste management;
 - Bedside TVs, telephones and mobile phones;
 - Physical security of the NHS estate;
 - Porterage.

For each incident, please provide:

1. A summary of the incident.
2. The number of patients affected.
3. The service affected.
4. How long the service was delayed/if it was cancelled.

Response

The Trust is unable to provide a response to your query.

This is because the requested data for 2022/2023 is intended for future disclosure, as it is still pending publication on the Estates Returns Information Collection (ERIC).

Please note that the requested information will be available from the ERIC collection data on the 14th December 2023 via the following link: : <https://digital.nhs.uk/data-and-information/publications/statistical/estates-returns-information-collection>

The Trust therefore, rely on section 22 of the Freedom of information Act to deny this aspect of your request.