

FOI 0376/2023 Response

Dear Sir/Madam,

Under the Freedom of Information Act, I would like to request the following information:

1. For the last financial year, what was the total amount spent on translation costs?

Financial Year	Spend
2022/2023	£674,180

2. Can you provide a breakdown of these costs by language translated.

- The Trust is unable to provide the above requested information.

This is because the Trust's system do not capture the data at the level of detail requested.

Obtaining the requested information will require exhaustive and manual measures that exceed the threshold of carrying out this task.

The Trust therefore, rely on the exemption Section 12 of the Freedom of Information Act 2000 to refuse this part of your request

3. Do you hire any dedicated translators? If so, provide details of how many, total salary cost and for what language.

The Trust do not hire dedicated translators rather we use the following:

- Word 360 Interpreting and Translation service to fulfil all Trust wide interpreting and translation requests, such as face to face, telephone, and video interpreting.
- B.I.D service for advanced level BSL interpreters (specifically experienced in mental ill health interpretation for our Deaf in-patients as part of nationally commissioned specialised services).