

## FOI 0151/2024 Request

1. Can you please provide me with an organisational chart or list of your Soft facilities Services, indicating all posts within the structure, their AFC banding, and the number of whole time equivalents funded in each post?

We do not feel it is appropriate to provide our organisational chart with AFC banding, however we can provide the list of Soft Facilities Services as follows:

Catering

Domestic

Pest Control

Security

Infection Prevention Control Support

Facilities based matters National returns

Please see attachment.

2. Is your cleaning service delivered in-house, outsourced, or a blend of both? If a blend, please provide approximate percentages.

North PFI: sites managed by Amey PLC have their own cleaning contracts in place. For further information regarding this please redirect your request to Amey PLC.

Trust & South PFI: In house

3. Is your patient catering service delivered in-house, outsourced, or a blend of both? If a blend, please provide approximate percentages.

North PFI: Trusts PFI sites are supplied by Amey, for further information please redirect your request to Amey PLC

Trust & South PFI: In house

4. Are your patient meals produced in-house or externally purchased?

Both - in-house and externally purchased

5. Please indicate what meal service your trust utilises? Cook-freeze, Cook-chill, Cook-serve, Mixed, Other.

Mixed

6. Is your linen services delivered in-house, outsourced, or a blend of both? If a blend, please provide approximate percentages.

North PFI: Trusts PFI sites are supplied by Amey

Trust & South PFI: outsourced

7. Is your transport service delivered in-house, outsourced, or a blend of both? If a blend, please provide approximate percentages.

Blend with 70% outsourced.

Outsourced to Star Taxi service and Summerhill Services Limited (SSL) NEPT.

Secure transport outsourced to Secure UK and Prometheus.

8. Do you have other services included under you Soft Facilities Service remit? If yes, please list and indicate whether they are delivered in-house, outsourced, or a blend of both? If a blend, please provide approximate percentages.

We have Security service that is outsourced.

9. Please indicate how many sites you provide Soft Facilities Service to within your trust?

1, <5, <10, <20, <30, <40. If over 40, please confirm how many.