



Birmingham and Solihull Mental Health NHS Foundation Trust
Unit B1, Trust Headquarters
50 Summerhill Road,
Birmingham
B1 3RB

XXXXRedactedXXXX

Inspection Manager
Hospitals; Mental Health
(Central West) Central Region
XXXXRedactedXXXX

29th June 2022

Your reference: RGP1-10053519614
Account number: RXT

Dear XXXXRedactedXXXX

**Re: Care Quality Commission
Health and Social Care Act 2008
Notice of decision to impose conditions on your registration as a service provider in
respect of regulated activities
Reporting schedule**

Condition 3 - Commencing from 5 February 2021 the registered provider must report to the Commission on a monthly basis setting out progress being made in respect of and including mitigating measures being put in place until all ligature risks are addressed.

Condition 5 - Commencing from 1 March 2021, the Registered Provider must report to the Commission on a monthly basis the results of any monitoring data and audits undertaken that provide assurance that the system implemented is effective.

I am pleased to enclose for your attention our latest position relating to the implementation of the section 31 improvement plan for care planning and for improving the safety of the physical environment.

Since our last submission to you, we have been continuing with work to strengthen our relational, procedural and environmental measures to improve patient safety. These actions focus on installation of the en-suite door alarm systems in our Acute Care inpatient settings,

Chair: Danielle Oum | Chief Executive: Roisín Fallon-Williams

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XXXXRedactedXXXX, our approach to ensure safe staffing given some of the ongoing challenges in this area XXXXRedactedXXXX.

In terms of safer staffing, we are due to start the establishment reviews on the 27th June 2022. This will take place across the 49 inpatient wards. We will be using a combination of MHOST and clinical judgement to do this.

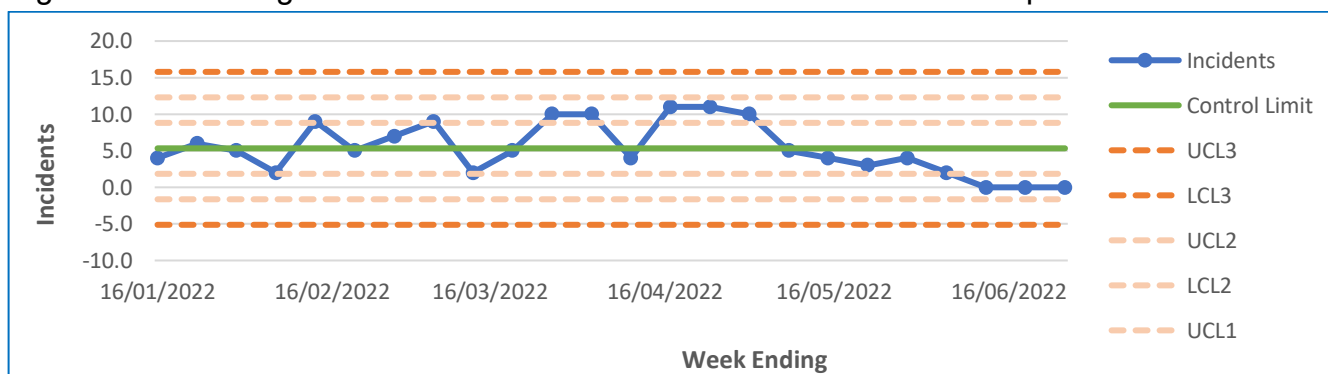
We will be working alongside members of our Governance team, using incident and HR data and will meet with Heads of Nursing and AHPS, Clinical Nurse Managers and Matrons week commencing 25th July 2022 to discuss the findings. These will be taken through our governance structure and the final report will be completed by 30th September 2022. This will then be shared with our Safer Staffing Committee and Trust Board. MHOST training took place on the 23rd and 24th of May however we will need to do further work around the prescription of level 2 therapeutic observation. Currently our Therapeutic Observation policy is under review and is being co-produced with relevant staff and service users and hopefully address this particular issue.

The revised door programme remains on track and in addition to the previously mentioned en-suite doors that have been installed in Acute Care, we have now installed all ensuite doors on Japonica and Magnolia and 15 of 16 on Melissa. Works will commence on Tazetta and Caffra w/c June 27th, which will be a two week programme and works will then commence on the two wards at the Zinnia.

We have updated the Physical Environment action plan with the dates from the revised door installation programme that we submitted last month.

XXXXRedactedXXXX

Figure 2 –Actual Ligature Incidents with No Anchor Point in our Acute Inpatient Wards

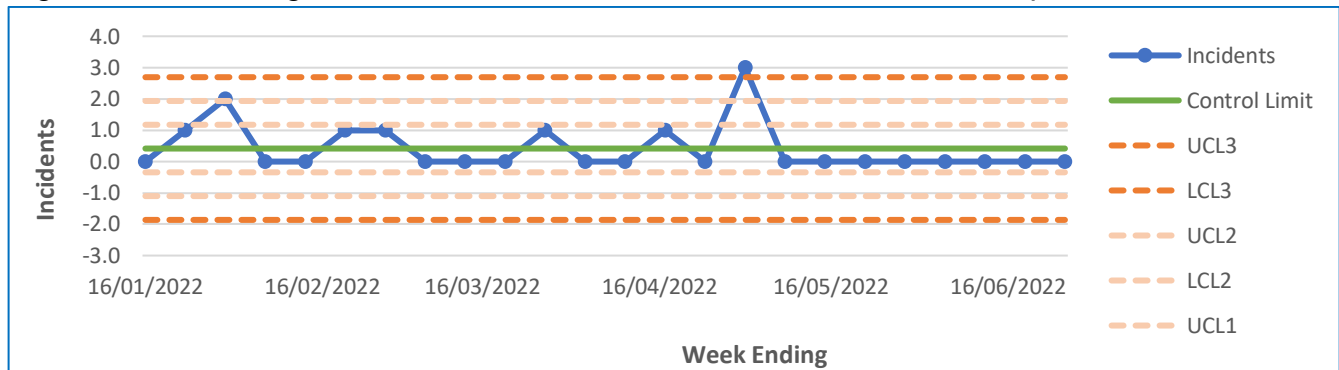


All incidents were managed through relational and procedural controls. Such controls included:

- Risk formulation huddles have commenced on four wards (George, Tazetta, Eden PICU and MSH Ward 2) and now in QEHB Liaison Psychiatry team.
- Daily safety huddles
- Psychology input
- Supporting service users with techniques to benefit longer term recovery and safety
- Medical Review and update to Care Plans and Risk Assessments

- 1:1 de-brief time between staff and patient
- Reducing Restrictive Practice QI Collaborative
- Therapeutic activities programme

Figure 3 – Actual Ligature Incidents with an Anchor Point in our Acute Inpatient Wards



There were no anchor point incidents in Acute Care since our last submission.

We welcome the opportunity to discuss any of these matters with you at our next meeting, however should you have any immediate queries or require any additional information then please do not hesitate to contact me.

Yours sincerely

Sarah Bloomfield
Executive Director of Quality and Safety (Chief Nurse)