FOI 0363/2024 Response

This is a request for information that relates to the organisation's contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.
Virtualisation Maintenance/Support/Licensing (VMware, Solaris, Unix, Linux, Windows Server)
Storage Area Network Maintenance/Support (EMC, NetApp etc)

Contract Title: Please provide me with the contract title	Contract Title	Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relate to: Server Hardware, Virtualisation, SAN (Storage Area Network)	Existing/Current Supplier: Please provide me with the supplier's name for each contract.	Brand: Please state the brand of hardware . or software	Operating System / Software (Platform): (Windows, Linux, Unix, vSphere, AIX, Solaris etc.) Please state the operating system used by the organisation.	provide me with the most	Contract Duration: (Please can you als include notes if the contract includes any contract Extension periods.)		Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)	I and year in which most/bulk of I	Number of Physical Server: Please can you provide me with the number of physical servers.	Number of Virtual Servers: Please can you provide me with the number of Virtual servers' servers.Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance I need at least a sentence.	Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)
Server Hardware Maintenance	Server Hardware Maintenance	Server Hardware Maintenance	Dell	Dell	ESX, Linux & Windows	The Trust does not hold this information as it is included in the cost of the hardware purchase.	The Trust's Server Hardware Maintenance contracts duration is 5 years, Extension periods range from 1 year to 3 years (the Server Hardware Maintenance consists of varied contracted elements which have different extension periods)	elements which have different expiry dates. These dates range from 2025 – 2029 (with also an option to extend)	6months to prior the contacting ending	Please note that the Server Hardware Maintenance consists of varied contracted elements which have different purchase dates. These dates range from: Jan 2021 to Mar 2024	56	Retain possession of failed drives when receiving replacement drives without incurring additional cost. Service covers a range of drives (standard, Solid-State Drives (SSD), Seria ATA (SATA), Hard Disk Drives (HDD), including PCIe and NVMe) and multiple failures throughout the life of your product.	ers a erial d ct. The Trust is unable to provide a response to this query. This is because we do not release staff members information for those under a band8c role.
Virtualisation Maintenance	VMWare - Virtualisation	VMWare - Virtualisation	Bytes	VMWare	N/A		3-5 Years	01/01/2027		01/07/2024	N/A	virtualization support and virtual infrastructure products	
Storage Area			Dell	Compellent/Powerstore	N/A		5 Years	26/03/2029		01/03/2024	2	supporting and protecting the systems that stores data. Proactive monitoring and support which can uncover and address data center threats before they happen. Accelerates on-site support with a worldwide network of technicians and part distribution centers.	
	Storage Area Network	Storage Area Network											