

FOI 0368/2024 Response

Request

Dear Birmingham and Solihull Mental Health NHS Foundation Trust, Please could you answer the following questions-

Clarification: Questions to explicitly in relation to radiology.

- Do you outsource your printing and posting of your patient correspondence?
- If so, which company, and when will the contract end?
- What volume of patient letters do you send per year and how much budget does the Trust spend?
- Does the Trust send text alerts/ emails to patients?
- If so, which external company and contract details
- Does the Trust have a franking machine/ internal post room?
- How many Radiology appointments do you offer patients?

Response

Please note that Birmingham and Solihull Mental Health Foundation Trust explicitly provide mental health services and do not provide physical healthcare like an Acute Trust.

Your request for information is therefore not applicable to the Trust as it relates to radiology services.