

## **FOI 0419 2025 Response**

### **Request**

NHS Adult Hearing – Private Practice & Non-NHS Revenue

The details we require are:

1. Does your NHS Adult Hearing service receive any Non-NHS revenue either directly from patients, in commission or in products or discount from manufactures, third party sellers online or otherwise? For the avoidance of doubt this should include hearing aids or devices, Bluetooth enable devices, TV streamers, hearing aid remote controls or any other peripherals. If yes, then please list volumes/values per annum or if this is not available, then please provide the budgeted value in your trusts financial forecast for years 2023/24 and if available 2024/25.
2. Do any of the professional audiologists delivering NHS services on behalf of the Trust work in private practice? If yes, have they declared to the Trust that this is a potential conflict of interest?
3. Have you received any patient, customer or service user complaints that mention the purchase or supply of any of the following? Hearing aids or devices, Bluetooth enabled devices, TV streamers, hearing aid remote controls or any other peripherals. If yes, please list the number and nature of the complaint/complaints.

Thank you for your help.

### **Response**

Please note that Birmingham and Solihull Mental Health Foundation Trust explicitly provide mental health services and do not provide physical healthcare like an Acute Trust.

Your request for information is therefore not applicable to the Trust.