

FOI 0465 2025 Response

1. What is the total backlog (outstanding documents awaiting completion in outpatients) of outpatient clinical letters awaiting completion as of January 2025? (I am interested in the operational backlog only and do not require data on older letters that may be duplicates or contain errors.

The Trust is unable to provide a response.

This is because we do not record the requested information.

2. What was the total expenditure on temporary administrative staff in the past financial year?

Row Labels	Apr-24 to Jan-25
Admin & Clerical : Bank	1,392,548.00
Agency Admin & Clerical	9,395.80
Grand Total	1,401,943.80

3. What was the total expenditure on (external) transcription or voice recognition services in the past financial year, if applicable?

Financial Year	Total Expenditure
2023-24	76,714.31
2024-25	72,148.14
Grand Total	148,862.45

***Please note

- The data has been provided for BigHand, the Trust's transcription provider.
- Data has been provided from 2023-24, as this is our last full financial year, and M1-M10 expenditure for 2024-25.

4. If applicable, when is the current contract for (external) transcription or voice recognition services set to expire?

BigHand: 01/01/2027

5. Is the trust currently exploring or actively pursuing the implementation of ambient AI or AI-powered transcription services?

We have one team that use the AI function built into Teams Premium for the creation of meeting minutes. These minutes are about action points for staff and do not contain patient data.

Currently, there are no plan to roll AI transcription out further or implement it other areas.

