

## **FOI 0475/2025 Response**

1. **Current IT Service Model – Is your IT delivery primarily in-house, outsourced, or a hybrid approach, and if not delivered in-house, who provides this service?**

**In House**

2. **Major IT Contracts – Key details of significant IT service contracts (including scope, value, end date and any options for extension or renegotiation).**

**\*\*\*Clarification: can you provide details of any contracts over £100k used in the delivery of the following IT services, please include end dates, supplier name, value of contract and if there is an option to extend the contract:**

**- End User Devices (user devices and print services)**

### **Printers: and Multi-Functional Devices (MFDs):**

- Supplier name: Xerox
- Contract date: 30/04/25
- Value of contract: £183,350
- New 3-year contract to be agreed & signed from 01/05/25 – 30/04/28

### **Networks (WAN, LAN, WiFi)**

- Supplier name: HPE, Cisco, Aruba equipment
- Contract date: No specific date with all hardware purchased with varying support terms ranging from 1 year up to 5 year.
- Value of contract: The Trust does not hold this information as it is included in the cost of the hardware purchase.
- Extension Extensions will be applied if the hardware is still fit for purpose and within EoL term.

### **Compute and Storage (physical and virtual)**

- Supplier name: Dell and EMC and framework suppliers
- Contract date: No specific date with all hardware purchased with varying support terms ranging from 1 year up to 5 year.
- Value of contract: The Trust does not hold this information as it is included in the cost of the hardware purchase.
- Extension Extensions will be applied if the hardware is still fit for purpose and within EoL term.

### Hosting (Data Centre and Cloud)

- Supplier name: Atos
- Contract date: December 2026 + 3 year extension
- Value of contract: £967,000
- Extension Up to 2029

### Telephony (fixed, mobile and contact centre)

- Supplier name: EE and Vodafone
- Contract date: EE: January 2028 and Vodafone: December 2026
- Value of contract: please see table below.
- Extension

Supplier	2023-24 Costs
EE LTD	199,601.09
VODAFONE CORPORATE LIMITED	58,424.01
<b>Grand Total</b>	<b>258,025.10</b>

3. **Future IT Plans – Any strategic plans or considerations for changing IT delivery models (e.g., outsourcing, in-sourcing, multi-sourcing).**

No current plans.