

FOI 0551 2025 Response

Request

***Internal Review of FOI 0530/2025

This is a request for an internal review of the response of the 19 March 2025.

In particular my request has been placed out of context and not responded to in the context in which the request was made.

The FOIA request was made by me by e mail on the 28 February 2025 in the context of a response I had previously received from your NHS Trust in relation to a subject access request I made of your NHS Trust.

In particular in the e mail I sent at 7.31 am on the 28 February 2025 (and copied below) I asked to be e mailed that day a copy of the Trust complaints procedure that had been referred to and relied upon in the e mail that had been sent to me by your Ms Turner on the 27 February 2025 at 1.28 pm; however the response of the 19 March 2025 does not mention the context in which the request was made by me and which was in the context of a copy of the procedure that had been specifically relied upon by your Ms Turner.

Response

An internal review was carried out and it has been confirmed that the Trust Complaints policy released for FOI 0530/2025 was the one relied upon for your Subject Access Request (SAR).

It should be noted that the reference made to the Trust's complaints procedure in your SAR email is part of the Trust's standard template emails and letters released by the Information Legislation Requests Team.